



INTERNATIONAL STANDARD ISO 10014:2006 TECHNICAL CORRIGENDUM 1

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INTERNATIONAL ORGANIZATION FOR STANDARDIZATION • МЕЖДУНАРОДНАЯ ОРГАНИЗАЦИЯ ПО СТАНДАРТИЗАЦИИ • ORGANISATION INTERNATIONALE DE NORMALISATION

Quality management — Guidelines for realizing financial and economic benefits

TECHNICAL CORRIGENDUM 1

Management de la qualité — Lignes directrices pour réaliser les avantages financiers et économiques

RECTIFICATIF TECHNIQUE 1

Technical Corrigendum 1 to ISO 10014:2006 was prepared by Technical Committee ISO/TC 176, *Quality management and quality assurance*, Subcommittee SC 3, *Supporting technologies*.

Page 6, Figure 4

In the last item in column 1, replace

“Trend building” by “Team building”.

Page 9, Figure 7

In the second column, delete bullets 8 and 9: “Results evaluation” and “Self-assessments”.

Page 21, Annex B

Under the **Brief summary** for **Capability study**, replace

“Ppc” by “Ppk”.