

ICS 35.030

English Version

## Rationalized structure for electronic signature standardization - Guidelines for citizens

Cadre pour la normalisation de la signature  
électronique - Lignes directrices pour les citoyens

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EUROPEAN COMMITTEE FOR STANDARDIZATION  
COMITÉ EUROPÉEN DE NORMALISATION  
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## European foreword

This document (CEN/TR 419040:2018) has been prepared by Technical Committee CEN/TC 224 “Personal identification and related personal devices with secure element, systems, operations and privacy in a multi sectorial environment”, the secretariat of which is held by AFNOR.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CEN shall not be held responsible for identifying any or all such patent rights.

## Introduction

Today, it is possible to electronically sign data to achieve the same effects as when using a hand-written signature. Such electronic signatures benefit from full legal recognition due to the EU Regulation N° 910/2014 of the European Parliament and of the Council on electronic identification and trust services for electronic transactions in the internal market [1] (hereafter referred to as EU Regulation N° 910/2014) which addresses various services that can be used to support different types of electronic transactions and electronic signature in particular.

The use of secure electronic signatures should help the development of online businesses and services in Europe. The European Commission standards initiative aims at answering immediate market needs by:

- securing online transactions and services in Europe in many sectors: e-business, e-administration, e-banking, online games, e-services, online contract, etc.;
- contributing to a single digital market;
- creating the conditions for achieving the interoperability of e-signatures at a European level.

Besides the legal framework, the technical framework at the present time is very mature. Citizens routinely sign data electronically by using cryptographic mechanisms such as, e.g. when they use a credit card or debit card to make a payment. Electronic signatures implemented by such cryptographic mechanisms are called “digital signatures”. Appropriate technical methods for digital signature creation, validation and preservation, as well as ancillary tools and services provided by trust service providers (TSPs), are specified in a series of documents developed along with the present document.

The present document is part of a rationalized framework of standards (see ETSI TR 119 000 [6]) realized under the Standardization Mandate 460 issued by the European Commission to CEN, CENELEC and ETSI for updating the existing standardization deliverables.

In this framework, CEN is in charge of issuing Guidelines for electronic signatures implementation. These guidelines are provided through two documents:

- CEN/TR 419030, “Rationalized structure for electronic signature standardization - Best practices for SMEs”, aligned with standards developed under the Rationalised Framework as described by ETSI SR 001 604, and
- CEN/TR 419040, “Rationalized structure for electronic signature standardization - Guidelines for citizens”, explaining the concept and use of electronic signatures.

These two documents differ slightly from the other documents in the Technical Framework since they go beyond the technical concept of “digital signature” and deal also with the legal concepts of electronic signatures and electronic seals. The concept of electronic seal specified in the Regulation, which is technically close to the electronic signature, is developed in CEN/TR 419030 and not in the present document as it relates to legal person and not to natural persons as are the citizens. The present document concerning the citizens is focusing on electronic signature that are created by natural persons.

## 1 Scope

This Technical Report aims to help citizens to understand the relevance of using electronic signature within their day-to-day lives. It also explains the legal and the technical backgrounds of electronic signatures.

This document gives guidance on the use of electronic signatures and addresses typical practical questions the citizen may have on how to proceed to electronically sign, where to find the suitable applications and material.

## 2 Normative references

There are no normative references in this document.

## 3 Terms and definitions

For the purposes of this document, the following terms and definitions apply.

ISO and IEC maintain terminological databases for use in standardization at the following addresses:

- IEC Electropedia: available at <http://www.electropedia.org/>
- ISO Online browsing platform: available at <http://www.iso.org/obp>

**3.1  
advanced electronic signature**  
electronic signature which meets the requirements set out in Article 26 of Regulation (EU) N° 910/2014 [1]

Note 1 to entry: Article 26: An advanced electronic signature shall meet the following requirements:

- (a) it is uniquely linked to the signatory;
- (b) it is capable of identifying the signatory;
- (c) it is created using electronic signature creation data that the signatory can, with a high level of confidence, use under his/her sole control; and
- (d) it is linked to the data signed therewith in such a way that any subsequent change in the data are detectable.

[SOURCE: Regulation (EU) N° 910/2014 [1], Article 3 (11)]

**3.2  
electronic signature (from the regulation)**  
data in electronic form which is attached to or logically associated with other data in electronic form and which is used by the signatory to sign

[SOURCE: Regulation (EU) N° 910/2014 [1], Article 3 (10)]

**3.3  
digital signature**  
data appended to, or a cryptographic transformation (see cryptography) of a data unit that allows a recipient of the data unit to prove the source and integrity of the data unit and protect against forgery, e.g. by the recipient

[SOURCE: ISO/IEC 7498 / ITU-T/Recommendation X.800]