

# TECHNICAL REPORT

**IEC**  
**TR 62010**

First edition  
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## **Analyser systems – Guidance for maintenance management**



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# INTERNATIONAL ELECTROTECHNICAL COMMISSION

## ANALYSER SYSTEMS – GUIDANCE FOR MAINTENANCE MANAGEMENT

### FOREWORD

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IEC 62010, which is a technical report, has been prepared by subcommittee 65D: Analysing equipment, of IEC technical committee 65: Industrial-process measurement and control.

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The text of this technical report is based on the following documents:

Enquiry draft	Report on voting
65D/109/DTR	65D/122/RVC

Full information on the voting for the approval of this technical report can be found in the report on voting indicated in the above table.

This publication has been drafted in accordance with the ISO/IEC Directives, Part 2.

The committee has decided that the contents of this publication will remain unchanged until the maintenance result date indicated on the IEC web site under "<http://webstore.iec.ch>" in the data related to the specific publication. At this date, the publication will be

- reconfirmed,
- withdrawn,
- replaced by a revised edition, or
- amended.

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## **0 Introduction**

In connection with the publication of EEMUA 187, the following text is related to the legal aspects of its publication in the U.K.

### **0.1 Legal aspects**

In order to ensure that nothing in this publication can in any manner offend against, or be affected by, the provisions of the Restrictive Trade Practices Act 1976, the recommendations which it contains will not take effect until the day following that on which its particulars are furnished to the Office of Fair Trading.

As the subject dealt with seems likely to be of wide interest, this publication is also being made available for sale to non-members of the Association. Any person who encounters an inaccuracy or ambiguity when making use of this publication is asked to notify EEMUA without delay so that the matter may be investigated and appropriate action taken.

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### **0.2 Overview**

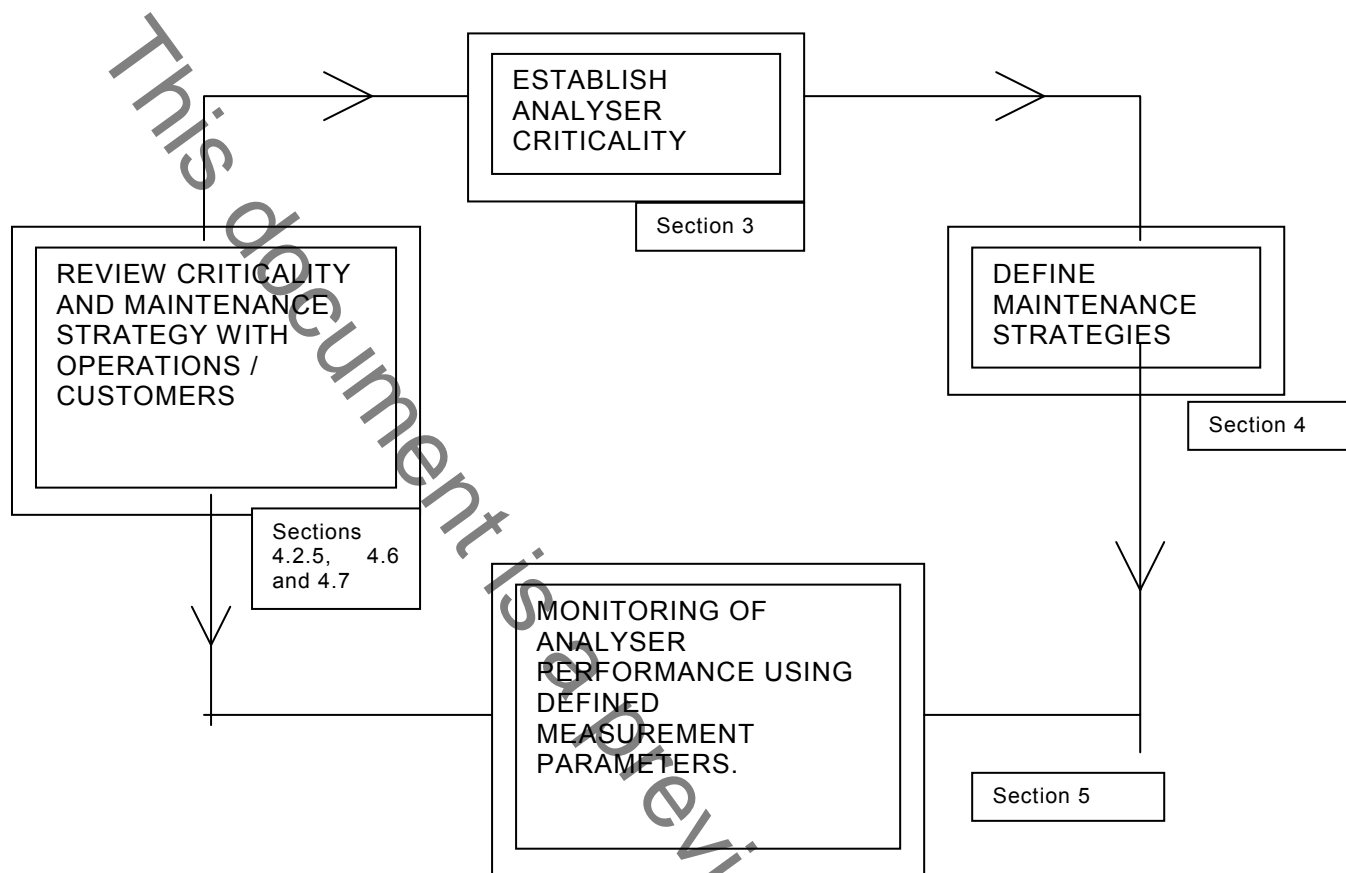
This guidance defines the best practices in the maintenance of on-line analysers. Analysers are used in industry to measure variables which significantly contribute to safety, environmental, asset protection and profit maximization.

Maintenance organization, prioritizing of maintenance effort, maintenance methods, correct resourcing, performance monitoring and reporting all play an important role in successful application of on-line analysers.

The ultimate effectiveness of the contribution of on-line analysers is measured by the ability to perform their functional requirements upon demand. This technical report gives guidance on performance target-setting, strategies to improve reliability, methods to measure effective performance, and the organizations, resource and systems that need to be in place to allow this to occur.

The various subjects covered in this document are discrete items and can appear unrelated in the overall scheme of analyser maintenance procedures and strategies. The following flow path ties the sections together in a logical sequence of approach.

### 0.3 Flowpath detailing inter-relationships of document subject-matter



IEC 1684/05

**Figure 1 – Flowpath**

This technical report provides a mechanism by which the criticality of an analyser can be determined by means of a risk assessment, the risk assessment being based upon consideration of the consequence of the loss of the analysis to the operation of a process unit, or group of process units, personnel/plant safety and the environment.

Determination of a criticality rating for the analyser allows target values for reliability to be set for each criticality classification and prioritization for maintenance and support. Such approaches are covered in Clause 4.

A number of strategies designed to allow the target reliabilities calculated by the risk assessments to be met are defined in Clause 5.

Finally, mechanisms for tracking analyser performance and quantifying the performance as meaningful measures are presented in Clause 6.

## **ANALYSER SYSTEMS – GUIDANCE FOR MAINTENANCE MANAGEMENT**

### **1 Scope and object**

This technical report applies to analyser systems.

#### **1.1 Purpose of this technical report**

This technical report is written with the intention of providing an understanding of analyser maintenance to individuals from a non-engineering background. It is also designed as a reference source to individuals more closely involved with maintenance of analytical instrumentation, and provides guidance on performance target-setting, strategies to improve reliability, methods to measure effective performance, and the organizations, resources and systems that need to be in place to allow this to occur.

Effective management of on-line analysers is only possible when key criteria have been identified, and tools for measuring these criteria established.

On-line analysers are used in industry for one of the following reasons.

#### **1.2 Safety and environment**

One category of analysers are those used to control and monitor safety and environmental systems. The key measured parameter for this category of analyser is on-line time. This is essentially simpler to measure than an analyser's contribution to profits but, as with process analysers applied for profit maximization, the contribution will be dependent upon the ability to perform its functional requirements upon demand.

##### **1.2.1 Asset protection and profit maximization**

On-line analysers falling into this category are normally those impacting directly on process control. They may impact directly on protection of assets (for example, corrosion, catalyst contamination) or product quality, or may be used to optimize the operation of the process (for example, energy efficiency).

For this category of analysers, the key measured parameter is either the cost of damage to plant or the direct effect on overall profit of the process unit. Justification as to whether an analyser should be installed on the process may be sought by quantifying the payback time of the analyser, the pass/fail target typically being 18 months, although it should be noted that the contribution of the analyser to reduction in the extent of damage to, or the profit of, the process unit is difficult to measure. However, this contribution will be dependent upon the analyser's ability to perform its functional requirements upon demand.

This technical report focuses on the cost/benefits associated with traditional analyser maintenance organizations. In a modern set-up, the complexity of analysers demands on occasion data from chemotricians and scientists who may be owned by other parts of the organization, and, as such, care must be exercised to include their costs.

##### **1.2.2 Questions that need to be addressed**

When considering on-line analyser systems and their maintenance, the following list of key points is useful in helping decide where gaps exist in the maintenance strategy. Additionally, a structured mechanism by which the "health" of an analyser organization can be appraised is provided in Appendix 5.

1. What is the UPTIME of each critical analyser? (Do you measure UPTIME and maintain records? Do you know the value provided by each analyser and therefore which ones are critical? Do you meet regularly with operations ("the customer") to review priorities?)
2. What is the VALUE delivered by each analyser in terms of process performance improvement (i.e. improved yield figures, improved quality, improved manufacturing cycle time and/or process cycle time, process safety (for example, interlocks), environmental importance)? (Is this information readily available and agreed to in meetings with operations? Is the value updated periodically?)
3. What is the "utilization" of each critical analyser – that is, if the analyser is used in a control loop, what percentage of the time is the loop on manual due to questions about the analyser data? (Do you keep records on the amount of time that analyser loops are in automatic? Do you meet regularly with operations to review the operators feelings about the "believability" of the analyser data?)
4. Do you have a regular preventive maintenance programme set up for each analyser which includes regular calibrations? (Does the calibration/validation procedure include statistical process control concepts – upper/lower limits and measurement of analyser variability (or noise)? Is the procedure well documented? Do you conduct it regularly? Even when things are running well?)
5. Do you have trained personnel (capable of performing all required procedures and troubleshooting the majority of analyser problems) who are assigned responsibility for the analysers? (Do the trained personnel understand the process? Do they understand any laboratory measurements which relate to the analyser results?)
6. Do the trained maintenance personnel have access to higher level technical support as necessary for difficult analyser and/or process problems? (Do they have ready access to the individual who developed the application? Do they have ready access to the vendor? Can higher level support personnel connect remotely to the analyser to observe and troubleshoot?)
7. Do you have a maintenance record keeping systems which documents all activity involving the analysers, including all calibration/validation records, all repairs and/or adjustments? (Do you use the record-keeping system to identify repetitive failure modes and to determine the root cause of failures? Do you track the average time-to-repair analyser problems? Do you track average time-between-failures for each analyser?)
8. Do you periodically review the analysers with higher level technical resources to identify opportunities to significantly improve performance by upgrading the analyser system with improved technology or a simpler/more reliable approach?
9. Do you meet regularly with operations to review analyser performance, update priorities, and understand production goals?
10. Do you have management who understand the value of the analysers and are committed to, and supportive of, reliable analysers?
11. Do you know how much the maintenance programme costs each year and is there solid justification for it?

Consideration of the above questions will help to identify opportunities for continuously improving the reliability of installed process analysers. Once the opportunities are identified, the following sections are intended to give guidance in achieving the solutions with the aim of

- maximising performance and benefit of installed analysers;
- achieving full operator confidence in the use of on-line analysers;
- analyser output data becoming reliable enough to be used by operators, control systems, and other users to improve plant operation versus world-class manufacturing metrics and become best-of-the-best.

## 2 Normative references

The following referenced documents are indispensable for the application of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

IEC 61508 (all parts), *Functional safety of electrical/electronic/programmable electronic safety-related systems*

IEC 61508-5, *Functional safety of electrical/electronic/programmable electronic safety-related systems – Part 5: Examples of methods for the determination of safety integrity levels*

IEC 61649, *Goodness-of-fit tests, confidence intervals and lower confidence limits for Weibull distributed data*

IEC 61710, *Power law model – Goodness-of-fit tests and estimation methods*

## 3 Terms and definitions

For the purposes of this document, the following terms and definitions apply.

### 3.1

#### **availability**

ability of an item to be in a state to perform a required function under given conditions at a given instant of time or over a given time interval, assuming that the required external resources are provided

[IEV 191-02-05]<sup>1</sup>

### 3.2

#### **catastrophic failure**

failure of a component, equipment or system in which its particular performance characteristic moves completely to one or the other of the extreme limits outside the normal specification range

### 3.3

#### **consequence**

measure of the expected effects of an incident outcome case

### 3.4

#### **control system**

system which responds to input signals from the process and/or from an operator and generates signals causing the EUC to operate in the desired manner

### 3.5

#### **diversity**

performance of the same overall function by a number of independent and different means

### 3.6

#### **error/fault/failure/mistake**

- fault: state of an item characterized by inability to perform a required function, excluding the inability during preventive maintenance or other planned actions, or due to lack of external resources [IEV 191-05-01]

<sup>1</sup> IEC 60050-191, *International Electrotechnical Vocabulary (IEV) – Chapter 191: Dependability and quality of service*.