

**Aerospace series - Quality management systems -
Assessment applicable to stockist distributors (based
on ISO 9001:2000)**

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EESTI STANDARDI EESSÕNA

NATIONAL FOREWORD

Käesolev Eesti standard EVS-EN 9121:2009 sisaldab Euroopa standardi EN 9121:2009 ingliskeelset teksti.

Standard on kinnitatud Eesti Standardikeskuse 30.09.2009 käskkirjaga ja jõustub sellekohase teate avaldamisel EVS Teatajas.

Euroopa standardimisorganisatsioonide poolt rahvuslikele liikmetele Euroopa standardi teksti kättesaadavaks tegemise kuupäev on 25.03.2009.

Standard on kättesaadav Eesti standardiorganisatsioonist.

This Estonian standard EVS-EN 9121:2009 consists of the English text of the European standard EN 9121:2009.

This standard is ratified with the order of Estonian Centre for Standardisation dated 30.09.2009 and is endorsed with the notification published in the official bulletin of the Estonian national standardisation organisation.

Date of Availability of the European standard text 25.03.2009.

The standard is available from Estonian standardisation organisation.

ICS 03.120.10, 49.020

Standardite reprodutseerimis- ja levitamiseõigus kuulub Eesti Standardikeskusele

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English Version

**Aerospace series - Quality management systems - Assessment
applicable to stockist distributors (based on ISO 9001:2000)**

Série aérospatiale - Systèmes de management de la
qualité - Évaluation applicable aux distributeurs stockistes
(basé sur ISO 9001:2000)

Luft- und Raumfahrt - Qualitätsmanagementsysteme -
Audit für Händler und Lagerhalter (basiert auf ISO
9001:2000)

This European Standard was approved by CEN on 11 July 2008.

CEN members are bound to comply with the CEN/CENELEC Internal Regulations which stipulate the conditions for giving this European Standard the status of a national standard without any alteration. Up-to-date lists and bibliographical references concerning such national standards may be obtained on application to the CEN Management Centre or to any CEN member.

This European Standard exists in three official versions (English, French, German). A version in any other language made by translation under the responsibility of a CEN member into its own language and notified to the CEN Management Centre has the same status as the official versions.

CEN members are the national standards bodies of Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland and United Kingdom.



EUROPEAN COMMITTEE FOR STANDARDIZATION
COMITÉ EUROPÉEN DE NORMALISATION
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Foreword

This document (EN 9121:2009) has been prepared by the Aerospace and Defence Industries Association of Europe – Standardization (ASD-STAN).

After enquiries and votes carried out in accordance with the rules of this Association, this Standard has received the approval of the National Associations and the Official Services of the member countries of ASD, prior to its presentation to CEN.

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by September 2009, and conflicting national standards shall be withdrawn at the latest by September 2009.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CEN [and/or CENELEC] shall not be held responsible for identifying any or all such patent rights.

This document supersedes EN 9121:2005.

This standard was reviewed by the Domain Technical Coordinator of ASD-STAN's Quality Domain.

After inquiries and votes carried out in accordance with the rules of ASD-STAN defined in ASD-STAN's General Process Manual, this standard has received approval for Publication.

To assure customer satisfaction, aerospace industry organizations must produce, and continually improve, safe, reliable products that meet or exceed customer and regulatory authority requirements. The globalization of the aerospace industry, and the resulting diversity of regional/national requirements and expectations, has complicated this objective. End product organizations face the challenge of assuring the quality of, and integrating, product purchased from suppliers throughout the world and at all levels within the supply chain. Aerospace suppliers and processors face the challenge of delivering product to multiple customers having varying quality expectations and requirements.

The aerospace industry has established the International Aerospace Quality Group (IAQG) for the purpose of achieving significant improvements in quality and safety, and reductions in cost, throughout the value stream. This organization includes representatives from aerospace companies in the Americas, Asia/Pacific, and Europe. This international standard has been prepared by the IAQG.

According to the CEN/CENELEC Internal Regulations, the national standards organizations of the following countries are bound to implement this European Standard: Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland and the United Kingdom.

1 Scope

The scope of this document is to define the content and the presentation of the Assessment Report of the section 1 of EN 9100 standard (based on ISO 9001:2000).

2 QUALITY SYSTEM ASSESSMENT REPORT CONTENT

The Assessment Report is made up of:

- Page 5 (*required*)
General Assessment Information
- Page 6 (*required*)
Assessment Conclusions
- Page 7 (*optional*)
Specific Organization Information
- Page 8 (*required*)
QMS Assessment Result Summary
- Page 9 (*required*)
QMS Assessment Scoring
- Page 10
Corrective Action Request (when required)
- Page 11
Observations / Comments
- Annex
Quality Management System Questionnaire relative to EN 9120 (based on ISO 9001:2000)
- Annex
Quality Management Systems Audit Scoring