
**Service activities relating to drinking
water supply, wastewater and
stormwater systems — Stormwater
management — Guidelines for
stormwater management in urban
areas**

*Activités de service relatives aux systèmes d'alimentation en eau
potable, aux systèmes d'assainissement et aux systèmes de gestion des
eaux pluviales — Gestion des eaux pluviales — Lignes directrices pour
la gestion des eaux pluviales en zones urbaines*



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Published in Switzerland

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Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular, the different approval criteria needed for the different types of ISO documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives).

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For an explanation of the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT) see www.iso.org/iso/foreword.html.

This document was prepared by Technical Committee ISO/TC 224, *Service activities relating to drinking water supply, wastewater and stormwater systems*.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at www.iso.org/members.html.

Introduction

The objectives of stormwater management systems include effective control and management of flows; protection of water quality; preservation of water quantity; protection of the built, public and natural environments; water conservation and reuse; protection or enhancement of ecosystem health; protection or enhancement of public health, safety and welfare; protection or enhancement of social values; and facilitation of sustainable development and climate adaptation.

The Intergovernmental Panel on Climate Change^[5] warns that many global risks of climate change are concentrated in urban areas. It indicates that risks are amplified for those lacking essential infrastructure and services or living in poor-quality housing and exposed areas. The key risks, all of which are identified with high confidence, include those of severe ill-health and disrupted livelihoods for urban populations due to flooding from a range of sources including pluvial, fluvial, storm surges and coastal flooding.

According to the UN Department of Economic and Social Affairs^[6], the world urban population is expected to increase by 72 % by 2050, from 3,6 billion in 2011 to 6,3 billion in 2050, i.e. by the same amount as the world's total population was in 2002. Virtually all of the expected growth in the world population will be concentrated in the urban areas of the less developed regions, which are deemed to be vulnerable to flooding. The report states that flooding is the most frequent and greatest hazard for the 633 largest cities or urban agglomerations analysed. Mud slides are often associated with severe weather conditions and flooding, particularly in rural areas, and commonly will impact rural villages and small towns, or their associated transportation infrastructures.

Thus, climate change and urbanization with rapid growth in population in cities and surrounding areas are most likely to increase flooding and the risks associated with stormwater worldwide. Serious challenges for stormwater management are posed for an increasing number of stormwater utilities, which are responsible for the control of pluvial flooding, which is caused by rainwater entering and surcharging stormwater systems or remaining on surfaces and flowing overland or into local depressions and topographic lows to create temporary ponds.

The immediate impacts of urban flooding can include loss of human life, damage to property, disruption of traffic and other services and deteriorations of limited freshwater resources, water ecosystems and hygienic living conditions. Effective stormwater management systems can enhance the resilience of communities by reducing the likelihood and severity of pluvial, fluvial and coastal flooding.

Planning methods for stormwater systems have been established in most developed countries but they do not always apply directly to other countries with different conditions. In order to help deliver the best solution to the targeted area, the framework and planning processes should be standardised.

Urban stormwater management is usually the responsibility of municipal water and wastewater service providers. However, in some countries the urban stormwater system management is performed by separate entities specially established for this purpose. Sometimes these services are not financially supported from the municipal water and wastewater revenues but from stormwater levies applied to flood-vulnerable properties concerned and created for that purpose or a local governing authority.

While it is largely historically true that urban stormwater management has been the responsibility of municipal wastewater authorities, it is increasingly recognized that stormwater management may be best or additionally served through collaboration with other relevant stakeholders, such as forestry commissions (for forested hill and mountain sides), agricultural commissions (for upstream farming properties), river authorities or port commissions (for the management of tidal surges on both marine and freshwater bodies) or local governing authorities.

This document can be used for the evaluation of design, operation and performance of stormwater systems. When various kinds of measures are proposed, selecting the best option requires evaluation. The comparison between prospective and retrospective evaluations can lead to the continuous improvement of stormwater management. In providing a common process for the evaluation of proposals to plan/design/procure stormwater systems, this document facilitates fair trade among suppliers.

Service activities relating to drinking water supply, wastewater and stormwater systems — Stormwater management — Guidelines for stormwater management in urban areas

1 Scope

This document provides guidance to stormwater management authorities and relevant stakeholders on both structural and non-structural stormwater management approaches. The guidance includes consideration of relevant policies, planning, design criteria and implementation processes for stormwater management, and performance evaluation. This document can be applied to new stormwater systems and to the extension or improvement of existing systems for both fully separated and combined storm and sanitary sewers.

This document is applicable to stormwater sewer systems as well as combined sewer systems.

This document is not applicable to sanitary sewer systems.

2 Normative reference

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO 24513, *Service activities relating drinking water supply, wastewater and stormwater systems — Vocabulary*

3 Terms and definitions

For the purposes of this document, the terms and definitions given in ISO 24513 apply.

ISO and IEC maintain terminological databases for use in standardization at the following addresses:

- ISO Online browsing platform: available at <https://www.iso.org/obp>
- IEC Electropedia: available at <http://www.electropedia.org/>

4 General overview

4.1 Principles

The role of the stormwater system should be determined within the context of the whole river basin catchment and the other elements of the urban drainage system (see [Figure 1](#)). To determine this role account should be taken of integrated water policies reflected in any national or local regulations or by the relevant authority together with any requirements of the integrated river basin management plan. Account should also be taken of any policies resulting from integrated urban drainage management.

The principles for effective stormwater management include:

- **hydrology**: minimize the impact of urbanization and land management practices on the hydrology of a catchment, including base and peak flows;