INTERNATIONAL STANDARD

ISO 19626-1

First edition
2020-03

Processes, data elements and documents in commerce, industry and administration — Trusted communication platforms for electronic documents —

Part 1: **Fundamentals**

Processus, éléments d'informations et documents dans le commerce, l'industrie et l'administration — Plates-formes de communication sécurisées pour documents électroniques —

Partie 1: Généralités

Reference number
ISO 19626-1:2020(E)

ISO copyright office
CP 401 • Ch. de Blandonnet 8
CH-1214 Vernier, Geneva
Phone: +41 22 749 01 11
Fax: +41 22 749 09 47
Email: copyright@iso.org
Website: www.iso.org

Published in Switzerland

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Foreword

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The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular, the different approval criteria needed for the different types of ISO documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives).

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights. Details of any patent rights identified during the development of the document will be in the Introduction and/or on the ISO list of patent declarations received (see www.iso.org/patents).

Any trade name used in this document is information given for the convenience of users and does not constitute an endorsement.

For an explanation of the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT) see www.iso.org/iso/foreword.html.

This document was prepared by Technical Committee ISO/TC 154, *Processes, data elements and documents in commerce, industry and administration*.

A list of all parts in the ISO 19626 series can be found on the ISO website.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at www.iso.org/members.html.

Introduction

Amidst the big flow of openness and integration in the world's economy, ICT (information & communications technology) is used as a means for innovation in productivity and connectivity. Since the value chain of products and services gets enlarged globally, business collaborations need electronic communications to be secure in an open and distributed environment. In this sense, electronic documents are asked for as a proof of business communications, meanwhile legal evidence or legal force is required.

However, it can be difficult to recognize electronic documents as the original source. There exist cases where many processes rely only on paper documents, even though electronic documents are widely implemented in business processes. However, the reality is that even if electronic documents are properly communicated in business transactions, the final data output may be on paper and stored in the form of printed copies as legal evidences for a long-term period. As such, this coexisting environment of electronic documents and paper documents causes breakup of the value chain, resulting in sluggish productivity, inefficiency, cost increase and offset of the benefit obtainable from the ICT. To improve these situations, therefore, it is essential to draw out a dematerializing solution that can guarantee the trustworthiness of electronically communicated document given legal evidence.

A dematerializing solution should meet with legal considerations about electronically communicated documents. However, this solution is not easy, because electronic communication itself includes the uncertainties from network failure and the electronic document itself is insufficient in safeguarding the integrity during its lifecycle. In the meantime, the problem due to repudiation, inadvertent disclosure or tamper has been regarded too sensitive to finalize the dematerialization solution related to business transactions as well as diverse governmental services, because it can protentially be embroiled into legal dispute or conflicts.

This document focuses on how to enhance trusted communication in an open and distributed environment. The trusted communication means electronic communication can ensure integrity and non-repudiation of electronic transactions by a trusted third party in a dematerialization manner under the guidance of UNCITRAL (United Nations Commission on International trade Law). For this open and distributed environment, at first, it should be able to minimize some innate difficulties around dematerialization. To solve these difficulties, this document approaches a solution by forming the trusted third party oriented and mutually trusted relationship among concerned stakeholders and implementing a shared platform which is accountable and traceable. In detail, a trusted communication platform needs to be able to keep the evidence about electronically communicated documents in a reliable and trustworthy manner. To achieve that, a new approach is required because the existing ICT environment has some limits for the trusted communication in the following aspects;

— Although an EDI (electronic data interchange) transaction can provide legal evidence about interchanged electronic documents according to the EDI syntax rule, it has limitations allowed only on closed users of EDI network and pre-defined processes of EDI semantics. And in the case of Internet, no matter what business transactions are securely communicated, it is difficult to recognize the legitimacy of communications carried out in other authentication sytems. In this sense this document sets up a refined dematerializing process allowable under the open and distributed ICT environment, which is applicable to the trusted communication like electronic trade, electronic administration, e-business and so on.

— The security technology has been used as a core technology for secured electronic documents. However, it is not enough to maintain the dematerialization of electronic documents, because the integrity is easy to be broken in the aspect of the valid period of security. In this sense this document brings up a new way that can secure the authenticity of the trusted communication evidence for a long period of time needed as legal evidences.

— IT services under an open environment can not easily identify the originality of electronic communications by accounting for the communication context, that is originator, addressee(s), communication time and so on. Regarding the uncertainties such as modification, falseness or bleach over electronically communicated documents, it is not easy to identify and ask for whose liability it is among multiple stakeholders. Moreover, if the blockchain are to be applied across the

supply chain, there is a need of trusted communication for seamless connectivity. In this sense, this document can make business transactions accountable and reliable and consequently promote trusted IT services.

An evidence generated via a trusted communication platform can account for the truth of e-communication activities and facilities trusted communication services.

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Part 1: Fundamentals

1 Scope

This document defines the requirements about trusted communication in legal, administrative and technical considerations. This document shows a TCP system architecture to guarantee trusted communication and promote trusted services by providing trusted communication evidence as the proof.

This document focuses on TCP at the view of 7th application layer of OSI (Open Systems Interconnection) Reference Model.

The audiences are the policy makers for IT innovation such as dematerialization, legal experts regarding electronic activities, IT planners for single windows and secure transactions, IT service providers related to distributed networking and ledger, trusted system auditors, trusted communication concerned parties and so on.

2 Normative references

There are no normative references in this document.

3 Terms and definitions

For the purposes of this document, the following terms and definitions apply.

ISO and IEC maintain terminological databases for use in standardization at the following addresses:

— ISO Online browsing platform: available at https://www.iso.org/obp

— IEC Electropedia: available at http://www.electropedia.org/

3.1
addressee
identifiable *party* (3.12) or destination which is intended by the originator to receive the *electronic communication* (3.5), but does not include a *TCPSP* (3.20) acting as an intermediary with respect to that *trusted communication* (3.21)

Note 1 to entry: This definition is adapted from UNCITRAL 2007, United Nations Convention on the Use of Electronic Communications in International Contracts.

3.2
audit
procedure to verify whether a product, a process or a system conforms to socially accepted criteria or standards