INTERNATIONAL STANDARD

ISO 18541-2

Second edition 2021-06

R^rt **Road vehicles — Standardized access** to automotive repair and maintenance information (RMI) —

Part 2: **Technical requirements**

Véhicules routiers — Normalisation de l'accès aux informations relatives à la réparation et à la maintenance pour l'automobile .tt (RMI) —

Partie 2: Exigences techniques

Reference number ISO 18541-2:2021(E)



© ISO 2021

All rights reserved. Unless otherwise specified, or required in the context of its implementation, no part of this publication may be reproduced or utilized otherwise in any form or by any means, electronic or mechanical, including photocopying, or posting on the internet or an intranet, without prior written permission. Permission can be requested from either ISO at the address below or ISO's member body in the country of the requester.

ISO copyright office CP 401 • Ch. de Blandonnet 8 CH-1214 Vernier, Geneva Phone: +41 22 749 01 11 Email: copyright@iso.org Website: www.iso.org

Published in Switzerland

Contents

For	eword		v	
Inti	oduction		vi	
1	Scope		1	
2	Norm	ative references	1	
3		Terms and definitions		
4	Abbre	viated terms	2	
5		Requirements overview and principles		
5	5.1	Basic principles for requirements definition	2	
	5.2	Requirements clustering	3	
6	Requi	Requirements cluster 1 — Access-related data administration		
	6.1	[TREQ-1] General access-related data administration		
	6.2	[TREQ-2], [TREQ-3] Administration of IO and IO employee data by the VM		
		6.2.1 [TREQ-2] Administration of IO data by the VM6.2.2 [TREQ-3] Administration of IO employee data by the VM	6	
	6.3	[TREQ-4] Administration of payment data by the VM	/ 7	
	6.4	[TREQ-5] Administration of access event data by the VM	8	
	6.5	[TREQ-6] Administration of access event data to security-related RMI by the VM		
7	Requi	Requirements cluster 2 — IT architecture		
	7.1	[TREQ-7] Conceptual architecture	9	
	7.2	[TREQ-8] Implementation principles	10	
8	Requi	Requirements cluster 3 — External interfaces		
	8.1	[TREQ-9] Vehicle communication interface (VCI)		
	8.2	[TREQ-10] Trust centre (certificate management)	17	
	8.3 8.4	[TREQ-11] Parts ordering for security-related features [TREQ-12] Partnered accessory provider systems		
9		rements cluster 4 — Technical infrastructure		
9	9.1	[TREQ-13] Type of device		
	9.2	[TREQ-14] PC requirements		
	9.3	[TREQ-15] Operating systems	19	
	9.4	[TREQ-16] Web browsers		
	9.5	[TREQ-17] Presentation formats for information packages		
	9.6 9.7	[TREQ-18] Internet connection [TREQ-19] Performance of the VM RMI system		
10				
10	10.1	rements cluster 5 — Co-existence of VM software on IO client [TREQ-20] Requirements for installing VM-specific software on the IO client		
	10.1	[TREQ-20] Requirements for updating of installed VM data and applications on	20	
		the IO client.		
	10.3	[TREQ-22] Requirements for the operation of VM-specific software on the IO client		
	10.4	[TREQ-23] Requirements for the uninstalling of VM-specific software on the IO client	22	
	10.5	[TREQ-24] Requirements for restoring in case of an abnormal termination of the VM-specific software on the IO client.	23	
11	Derry	rements cluster 6 — Operations		
11	Requi 11.1	[TREQ-25] VM RMI system availability time	43 23	
	11.1	[TREQ-26] VM RMI system availability time		
	11.3	[TREQ-27] Operation of the IO PC		
12	Requi	rements cluster 7 — [TREQ-28] Functional user interface	25	
Anr	Annex A (normative) Requirements for access to security-related RMI according to SERMI			
scheme			26	

Bibliography 31

Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular, the different approval criteria needed for the different types of ISO documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives).

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights. Details of any patent rights identified during the development of the document will be in the Introduction and/or on the ISO list of patent declarations received (see www.iso.org/patents).

Any trade name used in this document is information given for the convenience of users and does not constitute an endorsement.

For an explanation of the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT), see www.iso.org/iso/foreword.html.

This document was prepared by Technical Committee ISO/TC 22, *Road vehicles*, Subcommittee SC 31, *Data communication*, in collaboration with the European Committee for Standardization (CEN) Technical Committee CEN/TC 301, *Road vehicles*, in accordance with the Agreement on technical cooperation between ISO and CEN (Vienna Agreement).

This second edition cancels and replaces the first edition (ISO 18541-2:2014), which has been technically revised.

The main changes compared to the previous edition are as follows:

- security-related RMI according to SERMI scheme moved to <u>Annex A</u>;
- previous <u>Annex A</u> "PC specification" has been removed; the corresponding subclauses <u>9.2</u> and <u>9.3</u> were updated accordingly;
- <u>Figures 2, 3</u> and <u>4</u> were updated (security-related RMI has been deleted);
- correction of errors and improvement of formulations in the entire document.

A list of all parts in the ISO 18541 series can be found on the ISO website.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at <u>www.iso.org/members.html</u>.

Introduction

The ISO 18541 series includes the requirements to be fulfilled by repair and maintenance information (RMI) systems as applied by the European Commission — Enterprise and Industry Directorate-General, Consumer goods — Automotive industry EC mandate M/421,^[6] dated Brussels, 21 January 2008.

This mandate relates to the EC type-approval system for vehicles falling into the scopes of Directives 70/156/EEC (replaced by 2007/46/EC ^[9]), 2002/24/EC [replaced by (EU) 168/2013 ^[Z]] and 2003/37/ EC [replaced by (EU) 167/2013 [8]] and, in particular, to requirements for access to vehicle repair and maintenance information by independent operators.

The purpose of the EC Mandate M/421 is to develop a standard or set of standards which specify the requirements to provide standardized access to automotive repair and maintenance information (RMI) for independent operators.

The ISO 18541 series only covers access to automotive repair and maintenance information for light passenger and commercial vehicles [see (EC) No 715/2007 ^[15], (EC) No 692/2008 ^[14] and (EU) No 566/2011 ^[11]] and heavy-duty vehicles [see (EC) No 595/2009 ^[13], (EU) No 582/2011 ^[12] and (EU) No 64/2012 ^[10] based on Directive 2007/46/EC ^[9] and for two-or three-wheel vehicles and quadricycles based on regulation (EU) 168/2013 ^[Z].

The information included in the ISO 18541 series derives from the legislative requirements on European level in the field of RMI and related security requirements and can be referenced by legislation in other countries.

de juiren.

Road vehicles — Standardized access to automotive repair and maintenance information (RMI) —

Part 2: **Technical requirements**

1 Scope

This document includes technical requirements which are related to automotive repair and maintenance information (RMI) systems in order to standardize access to RMI for independent operators.

This document specifies the minimum set of technical requirements related to a vehicle manufacturer's RMI system. These requirements will reflect the deriving needs from the use cases as specified in ISO 18541-1.

Furthermore, this document defines requirements for granting access to security-related RMI in <u>Annex A</u> following the SERMI scheme.

This document is applicable to light passenger and commercial vehicles as defined in regulation (EC) 715/2007 Article 2 ^[15].

2 Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO 18541-1, Road vehicles — Standardized access to automotive RMI — Part 1: General information and use case definition

ISO 18541-3, Road vehicles — Standardized access to automotive repair and maintenance information (RMI) — Part 3: Functional user interface requirements

ISO 22900-2, Road vehicles — Modular vehicle communication interface (MVCI) — Part 2: Diagnostic protocol data unit application programming interface (D-PDU API)

SAE J2534-1, Recommended Practice for Pass-Thru Vehicle Programming

SAE J2534-2, Optional Pass-Thru Features

SERMI scheme¹⁾ — Scheme for accreditation, approval and authorization to access security-related repair and maintenance information

3 Terms and definitions

For the purposes of this document, the terms and definitions given in ISO 18541-1 apply.

ISO and IEC maintain terminological databases for use in standardization at the following addresses:

- ISO Online browsing platform: available at <u>https://www.iso.org/obp</u>
- IEC Electropedia: available at <u>http://www.electropedia.org/</u>

¹⁾ Available at <u>https://www.vehiclesermi.eu/</u>.