TECHNICAL REPORT RAPPORT TECHNIQUE TECHNISCHER BERICHT

CEN/CLC/TR 17602-80-

October 2021

ICS 49.140; 35.240.99

English version

Space product assurance - Software process assessment and improvement - Part 2: Assessor instrument

Assurance produit des projets spatiaux - Evaluation et amélioration des processus logiciel - Partie 2: Elément d'évaluation

Raumfahrtproduktsicherung - Software -Prozessüberprüfung und -verbesserung - Teil 2: Gutachter

This Technical Report was approved by CEN on 13 September 2021. It has been drawn up by the Technical Committee CEN/CLC/JTC 5.

CEN and CENELEC members are the national standards bodies and national electrotechnical committees of Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Republic of North Macedonia, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and United Kingdom.





CEN-CENELEC Management Centre: Rue de la Science 23, B-1040 Brussels

Table of contents

Europ	ean For	reword			4
1 Sco _l	pe				6
2 Refe	rences				7
3 Tern	ns, defii	nitions a	and abbre	viated terms	9
3.1					
3.2					
4 Proc	cess As	sessme	nt Model .		10
4.1	Proces	s dimens	ion		10
7.1		lastas ale	_4!		10
	4.1.1	Introduc	ction		10
	4.1.2	Process	s definitions	3	12
		4.1.2.1	Acquisition	process group (ACQ)	
			4.1.2.1.1	ACQ.1 Acquisition Preparation	
			4.1.2.1.2	ACQ.2 Supplier Selection	14
			4.1.2.1.3	ACQ.3 Contract Agreement	
			4.1.2.1.4	ACQ.4 Supplier Monitoring	
			4.1.2.1.5	ACQ.5 Customer Acceptance	
			4.1.2.1.6	ACQ.6 Contract Maintenance	
		4.1.2.2		cess group (SPL)	
			4.1.2.2.1	SPL.1 Supplier Tendering	
			4.1.2.2.2	SPL.2 Product Release	
		4.4.0.0	4.1.2.2.3	SPL.3 Product Acceptance Support	24
		4.1.2.3		process group (OPE)	25
			4.1.2.3.1	OPE 1 Operational Use	25
		1121	4.1.2.3.2	OPE.2 Customer Support	0∠
		4.1.2.4	±ngmeenn	g process group (ENG)ENG.1 Requirements Elicitation	0∠
			4.1.2.4.1	ENG.2 System Requirements Analysis	∠o 20
			4.1.2.4.3	ENG.3 System Architectural Design	30
			4.1.2.4.4	ENG.4 Software Requirements Analysis	32
			4.1.2.4.5	ENG.5 Software Design	
			4.1.2.4.6	ENG.6 Software Construction	
			4.1.2.4.7	ENG.7 Software Integration	
			4.1.2.4.8	ENG.8 Software Testing	
			4.1.2.4.9	ENG.9 System Integration	
			4.1.2.4.10	ENG.10 System Testing	
			4.1.2.4.11	ENG.11 Software Installation	43
			4.1.2.4.12	ENG.12 Software and System Maintenance	

CEN/CLC/TR 17602-80-12:2021 (E)

	4.1.2.5	Supporting	process group (SUP)	47
		4.1.2.5.1	SUP.1 Quality Assurance	47
		4.1.2.5.2	SUP.2 Verification	
		4.1.2.5.3	SUP.3 Validation	51
		4.1.2.5.4	SUP.4 Joint Review	
		4.1.2.5.5	SUP.5 Audit	54
3		4.1.2.5.6	SUP.6 Product Evaluation	
	A	4.1.2.5.7	SUP.7 Documentation	57
		4.1.2.5.8	SUP.8 Configuration Management	
	\mathcal{O}	4.1.2.5.9	SUP.9 Problem Resolution Management	
		4.1.2.5.10	SUP.10 Change Request Management	63
		4.1.2.5.11	SUP.11 Safety and Dependability Assurance	64
		4.1.2.5.12	SUP.12 Independent Software Verification and Validation	
	4.1.2.6		nt process group (MAN)	
		4.1.2.6.1	MAN.1 Organizational Alignment	67
		4.1.2.6.2	MAN.2 Organization Management	70
		4.1.2.6.3	MAN.3 Project Management	71
		4.1.2.6.4	MAN.4 Quality Management	73
		4.1.2.6.5	MAN.5 Risk Management	
		4.1.2.6.6	MAN.6 Measurement	
		4.1.2.6.7	MAN.7 Information Management	
	4.1.2.7		provement process group (PIM)	
	7.1.2.7	4.1.2.7.1	PIM.1 Process Establishment	01
		4.1.2.7.2	PIM.2 Process Assessment	
		4.1.2.7.3	PIM.3 Process Improvement	
	4.1.2.8		and infrastructure process group (RIN)	
	4.1.2.0	4.1.2.8.1	RIN.1 Human Resource Management	0 4
		4.1.2.8.2	RIN.2 Training	04
			PIN 2 Knowledge Management	01
		4.1.2.8.3	RIN.3 Knowledge Management	
	4400	4.1.2.8.4	RIN.4 Infrastructure	
	4.1.2.9		ess group (REU)	
		4.1.2.9.1	REU.1 Asset Management	
		4.1.2.9.2	REU.2 Reuse Program Management	92
		4.1.2.9.3	REU.3 Domain Engineering	
4.2	Work product ch	aracteristic	S	95
4.3	Capability dimer	nsion		95
4.4	Related process	es for proce	ess attributes	96
Δημέν	A Conformano	e with ISC	0/JEC 15504	97
AIIIOA	A Joinonnand	o with 100		
Annex	B Links betwe	en WP and	d ECSS expected outputs	98
Annex	C Traceability	between F	3P and ECSS	114
Tables	1			
Table 4	-1: ECSS-Q-HB-8	30-02 set of	processes	10
			ocess attributes	96
i able 4	-z. Reiateu proce	sses ioi pro	ocess aunibules	90

European Foreword

This document (CEN/CLC/TR 17602-80-12:2021) has been prepared by Technical Committee CEN/CLC/JTC 5 "Space", the secretariat of which is held by DIN.

It is highlighted that this technical report does not contain any requirement but only collection of data or descriptions and guidelines about how to organize and perform the work in support of EN 16602-80.

This Technical report (CEN/CLC/TR 17602-80-12:2021) originates from ECSS-Q-HB-80-02 Part 2A.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CEN [and/or CENELEC] shall not be held responsible for identifying any or all such patent rights.

This document has been prepared under a mandate given to CEN by the European Commission and the European Free Trade Association.

This document has been developed to cover specifically space systems and has therefore precedence over any TR covering the same scope but with a wider domain of applicability (e.g.: aerospace).

Introduction

This Standard provides the instruments needed by competent assessors to perform assessments and to support improvement initiatives based on the framework described in TR 17603-80-11 (equivalent to ECSS-Q-HB-80-02 Part 1).

The ECSS-Q-HB-80-02 assessment method is a space specific instantiation of ISO/IEC 15504-5. In turn, ISO/IEC 15504 provides a common internationally recognized framework for the terminology and reference process assessment description.

The instruments provided in this handbook, when applied by competent assessors, support application of the methods described in Part 1 and allow claiming conformance to those methods and to requirements in ECSS-Q-ST-80. Specific instruments are also provided to enable claiming conformance to the requirements in ISO/IEC 15504 for process assessments as an additional advantage of the application of this Standard.

While the instruments provided in this handbook may be provide useful information to participants in process assessment and improvement in general, their use is intended specifically for competent assessors. This handbook does not pose any requirements on the organisations being assessed or carrying out process improvement programmes whether using the methods described in Part 1 or not.

1 Scope

This handbook provides assessors with a number of instruments needed to perform software process capability assessments using the assessment method described in Part 1. It also provides instruments that help assessors to carry out their activities when performing assessments and supporting the implementation of software process improvement initiatives using the method for process improvement described in Part 1.

The instruments provided are:

- The Process Assessment Model (PAM) required to perform ECSS-Q-HB-80-02 assessments including process descriptions and process attribute indicators
- Conformance statement to the requirements in ISO/IEC 15504 Part 2
- A definition of the Process Reference Model (PRM) on which the ECSS-Q-HB-80-02 PAM is based (defined in ECSS-Q-HB-80-02 Part 1)
- Detailed traces from base practices in the ECSS-Q-HB-80-02 PAM to ECSS standards clauses and from ECSS-Q-HB-80-02 work products to ECSS expected outputs

2 References

EN Reference	EN in text	Title
EN 16601-00-01	ECSS-S-ST-00-01	ECSS System - Glossary of terms
EN 16601-10	ECSS-M-ST-10C rev.1	Space project management - Project planning and implementation
EN 16601-10-01	ECSS-M-ST-10-01C	Space project management - Organization and conduct of reviews
EN 16601-40	ECSS-M-ST-40C rev.1	Space project management - Configuration and information management
EN 16601-60	ECSS-M-ST-60C	Space project management - Cost and schedule management
EN 16601-80	ECSS-M-ST-80C	Space project management - Risk management
EN 16602-10	ECSS-Q-ST-10C	Space product assurance - Product assurance management
EN 16602-10-04	ECSS-Q-ST-10-04C	Space product assurance - Critical-item control
EN 16602-10-09	ECSS-Q-ST-10-09C	Space product assurance - Nonconformance control system
EN 16602-20	ECSS-Q-ST-20C	Space product assurance - Quality assurance
EN 16602-20-07	ECSS-Q-20-07A	Space product assurance - Quality assurance for test centres
EN 16602-30	ECSS-Q-ST-30C	Space product assurance - Dependability
EN 16602-40	ECSS-Q-ST-40C	Space product assurance - Safety
EN 16602-80	ECSS-Q-ST-80C	Space product assurance – Software product assurance
EN 16603-10	ECSS-E-ST-10C	System engineering general requirements
EN 16603-10-02	ECSS-E-ST-10-02C	Space engineering - Verification
EN 16603-10-03	ECSS-E-10-03A	Space engineering - Testing
EN 16603-40	ECSS-E-ST-40C	Space engineering – Software
	ISO/IEC 15504: 2003-	Information technology – Process assessment
	2006	Part 1: Concepts and vocabulary (normative)
		Part 2: Performing an assessment (normative)
		Part 3: Guidance on performing an assessment (informative)
		Part 4: Guidance on use for process improvement and

CEN/CLC/TR 17602-80-12:2021 (E)

		process capability determination (informative) Part 5: An exemplar process assessment model
	ISO/IEC 12207:2004	(informative) Information Technology – Software life cycle processes
	Amd 1/Amd 2	
5		
90		
5		
	3	
	Dx.	
	6	
	Ø	
		CZ.
		6
		`
		0,