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Private security services - Terminology

## EESTI STANDARDI EESSÕNA

## NATIONAL FOREWORD

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Standard on jõustunud sellekohase teate avaldamisega EVS Teatajas	This standard has been endorsed with a notification published in the official bulletin of the Estonian Centre for Standardisation and Accreditation.
Euroopa standardimisorganisatsioonid on teinud Euroopa standardi rahvuslikele liikmetele kättesaadavaks 16.03.2022.	Date of Availability of the European standard is 16.03.2022.
Standard on kättesaadav Eesti Standardimis- ja Akrediteerimiskeskusest.	The standard is available from the Estonian Centre for Standardisation and Accreditation.

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English Version

## Private security services - Terminology

Prestations de services de sécurité privées -  
VocabulaireSicherheitsdienstleister/Sicherungsdienstleister -  
Begriffe

This European Standard was approved by CEN on 24 January 2022.

CEN members are bound to comply with the CEN/CENELEC Internal Regulations which stipulate the conditions for giving this European Standard the status of a national standard without any alteration. Up-to-date lists and bibliographical references concerning such national standards may be obtained on application to the CEN-CENELEC Management Centre or to any CEN member.

This European Standard exists in three official versions (English, French, German). A version in any other language made by translation under the responsibility of a CEN member into its own language and notified to the CEN-CENELEC Management Centre has the same status as the official versions.

CEN members are the national standards bodies of Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Republic of North Macedonia, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and United Kingdom.

EUROPEAN COMMITTEE FOR STANDARDIZATION  
COMITÉ EUROPÉEN DE NORMALISATION  
EUROPÄISCHES KOMITEE FÜR NORMUNG**CEN-CENELEC Management Centre: Rue de la Science 23, B-1040 Brussels**

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## European foreword

This document (EN 15602:2022) has been prepared by Technical Committee CEN/TC 439 “Private security services”, the secretariat of which is held by ASI.

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by September 2022, and conflicting national standards shall be withdrawn at the latest by September 2022.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CEN shall not be held responsible for identifying any or all such patent rights.

This document supersedes EN 15602:2008.

In comparison with the previous edition, the following technical modifications have been made:

- The terms and definitions have been updated to the growing need for the use of common terminology and concepts for providers and customers of security services.

Any feedback and questions on this document should be directed to the users’ national standards body. A complete listing of these bodies can be found on the CEN website.

According to the CEN-CENELEC Internal Regulations, the national standards organisations of the following countries are bound to implement this European Standard: Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Republic of North Macedonia, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and the United Kingdom.

## Introduction

While private security is regulated by legislation in each country, there is a growing need for the use of common terminology and concepts. This document describes the common terms in the standards that are produced or maintained by the CEN/TC 439 "Private Security Services". The primary goal is to ensure that the users of the CEN/TC 439 standards understand the common terms they face while reading the standards. Secondly, this standard contains terms that may not occur in any standard drafted and maintained by CEN/TC 439. These are defined for the purpose of achieving common understanding in general.

Terms that are specific to individual sectors (e.g. airport or maritime) are defined within sector standards. An up-to-date portfolio of CEN/TC 439 standards can be found on the CEN website.

This document is the second edition. There are two main changes compared with the first edition. Firstly, several terms have been added and some have been deleted. Secondly, this edition comes with an introduction.

## 1 Scope

This document applies to providers and customers of security services.

## 2 Normative references

There are no normative references in this document.

## 3 Terms and definitions

ISO and IEC maintain terminological databases for use in standardization at the following addresses:

- ISO Online browsing platform: available at <https://www.iso.org/obp>
- IEC Electropedia: available at <https://www.electropedia.org/>

### 3.1 Training

#### 3.1.1

##### **basic training**

training to prepare for work as a security officer to acquire the minimum level of skills

#### 3.1.2

##### **refresher training**

systematic and regular training program to maintain and update previously achieved skills

#### 3.1.3

##### **additional training**

systematic and regular training program to develop previously achieved skills as well as acquire new skills

#### 3.1.4

##### **specialised training**

training designed to provide necessary supplementary skills

#### 3.1.5

##### **training provider**

entity authorised by the relevant authority for providing certified training for security officers

Note 1 to entry: A training provider could be considered as a training centre.

#### 3.1.6

##### **training certificate**

proof of successfully completed training

#### 3.1.7

##### **training instructor**

person qualified and competent who provides the required security training

#### 3.1.8

##### **training supervisor**

qualified and competent member of staff responsible for supervising and documentation of all content and aspects of training