
Cognitive accessibility —
Part 2:
Reporting

Accessibilité cognitive —

Partie 2: Consignation dans un rapport



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Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular, the different approval criteria needed for the different types of ISO documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives).

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights. Details of any patent rights identified during the development of the document will be in the Introduction and/or on the ISO list of patent declarations received (see www.iso.org/patents).

Any trade name used in this document is information given for the convenience of users and does not constitute an endorsement.

For an explanation of the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT), see www.iso.org/iso/foreword.html.

This document was prepared by Technical Committee ISO/TC 173, *Assistive products*, in collaboration with the European Committee for Standardization (CEN) Technical Committee CEN/TC 293, *Assistive products and accessibility*, in accordance with the Agreement on technical cooperation between ISO and CEN (Vienna Agreement).

A list of all parts in the ISO 21801 series can be found on the ISO website.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at www.iso.org/members.html.

Introduction

The intended user of this document is anyone who wants to report the cognitive accessibility of a specific system. Typically, that might be a product owner, manufacturer, designer, or salesperson. Third-party representatives can also use this document for reporting. This document can be used alongside existing standards and accompanying test methods for their systems. This document is intended to increase access to a variety of systems.

Cognitive accessibility —

Part 2: Reporting

1 Scope

This document specifies requirements for reporting the cognitive accessibility of systems, including assistive products, assistive technologies, consumer technologies, and household appliances, according to the recommendations given in ISO 21801-1:2020.

2 Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO 21801-1, *Cognitive accessibility — Part 1: General guidelines*

3 Terms and definitions

For the purposes of this document, the terms and definitions given in ISO 21801-1 and the following apply.

ISO and IEC maintain terminology databases for use in standardization at the following addresses:

- ISO Online browsing platform: available at <https://www.iso.org/obp>
- IEC Electropedia: available at <https://www.electropedia.org/>

3.1

environment

aggregate of surrounding things, conditions, context of, or influences upon an entity of interest

4 Reporting requirements

4.1 General

The report shall be structured in the following sections:

- The name of the system.
- A description of the context of use for the system.
- Details of the system's conformance to each recommendation.

[Clauses 5](#), [6](#) and [7](#) specify further details of the applicability of the recommendations given in ISO 21801-1:2020

NOTE An example of reporting template is presented in [Annex A](#).