

Cognitive accessibility - Part 2: Reporting (ISO 21801-2:2022)

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## EESTI STANDARDI EESSÕNA

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See Eesti standard EVS-EN ISO 21801-2:2022 sisaldab Euroopa standardi EN ISO 21801-2:2022 ingliskeelset teksti.	This Estonian standard EVS-EN ISO 21801-2:2022 consists of the English text of the European standard EN ISO 21801-2:2022.
Standard on jõustunud sellekohase teate avaldamisega EVS Teatajas.	This standard has been endorsed with a notification published in the official bulletin of the Estonian Centre for Standardisation and Accreditation.
Euroopa standardimisorganisatsioonid on teinud Euroopa standardi rahvuslikele liikmetele kättesaadavaks 14.12.2022.	Date of Availability of the European standard is 14.12.2022.
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EUROPEAN STANDARD

EN ISO 21801-2

NORME EUROPÉENNE

EUROPÄISCHE NORM

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English Version

## Cognitive accessibility - Part 2: Reporting (ISO 21801-2:2022)

Accessibilité cognitive - Partie 2: Consignation dans un rapport (ISO 21801-2:2022)

Kognitive Zugänglichkeit - Teil 2: Berichterstattung (ISO 21801-2:2022)

This European Standard was approved by CEN on 9 December 2022.

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EUROPEAN COMMITTEE FOR STANDARDIZATION  
COMITÉ EUROPÉEN DE NORMALISATION  
EUROPÄISCHES KOMITEE FÜR NORMUNG

CEN-CENELEC Management Centre: Rue de la Science 23, B-1040 Brussels

## European foreword

This document (EN ISO 21801-2:2022) has been prepared by Technical Committee ISO/TC 173 "Assistive products" in collaboration with Technical Committee CEN/TC 293 "Assistive products and accessibility" the secretariat of which is held by SIS.

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by June 2023, and conflicting national standards shall be withdrawn at the latest by June 2023.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CEN shall not be held responsible for identifying any or all such patent rights.

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## Endorsement notice

The text of ISO 21801-2:2022 has been approved by CEN as EN ISO 21801-2:2022 without any modification.

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## Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular, the different approval criteria needed for the different types of ISO documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see [www.iso.org/directives](http://www.iso.org/directives)).

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights. Details of any patent rights identified during the development of the document will be in the Introduction and/or on the ISO list of patent declarations received (see [www.iso.org/patents](http://www.iso.org/patents)).

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For an explanation of the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT), see [www.iso.org/iso/foreword.html](http://www.iso.org/iso/foreword.html).

This document was prepared by Technical Committee ISO/TC 173, *Assistive products*, in collaboration with the European Committee for Standardization (CEN) Technical Committee CEN/TC 293, *Assistive products and accessibility*, in accordance with the Agreement on technical cooperation between ISO and CEN (Vienna Agreement).

A list of all parts in the ISO 21801 series can be found on the ISO website.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at [www.iso.org/members.html](http://www.iso.org/members.html).

## Introduction

The intended user of this document is anyone who wants to report the cognitive accessibility of a specific system. Typically, that might be a product owner, manufacturer, designer, or salesperson. Third-party representatives can also use this document for reporting. This document can be used alongside existing standards and accompanying test methods for their systems. This document is intended to increase access to a variety of systems.

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# Cognitive accessibility —

## Part 2: Reporting

### 1 Scope

This document specifies requirements for reporting the cognitive accessibility of systems, including assistive products, assistive technologies, consumer technologies, and household appliances, according to the recommendations given in ISO 21801-1:2020.

### 2 Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO 21801-1, *Cognitive accessibility — Part 1: General guidelines*

### 3 Terms and definitions

For the purposes of this document, the terms and definitions given in ISO 21801-1 and the following apply.

ISO and IEC maintain terminology databases for use in standardization at the following addresses:

- ISO Online browsing platform: available at <https://www.iso.org/obp>
- IEC Electropedia: available at <https://www.electropedia.org/>

#### 3.1

##### environment

aggregate of surrounding things, conditions, context of, or influences upon an entity of interest

### 4 Reporting requirements

#### 4.1 General

The report shall be structured in the following sections:

- The name of the system.
- A description of the context of use for the system.
- Details of the system's conformance to each recommendation.

[Clauses 5](#), [6](#) and [7](#) specify further details of the applicability of the recommendations given in ISO 21801-1:2020

NOTE An example of reporting template is presented in [Annex A](#).