

This document is a review generated by EVS

Intelligent transport systems - ESafety - eCall high level application requirements (HLAP) using GSM/UMTS circuit switched networks

EESTI STANDARDI EESSÕNA

NATIONAL FOREWORD

<p>See Eesti standard EVS-EN 16062:2023 sisaldb Euroopa standardi EN 16062:2023 ingliskeelset teksti.</p> <p>Standard on jõustunud sellekohase teate avaldamisega EVS Teatajas</p> <p>Euroopa standardimisorganisatsioonid on teinud Euroopa standardi rahvuslikele liikmetele kättesaadavaks 09.08.2023.</p> <p>Standard on kättesaadav Eesti Standardimis- ja Akrediteerimiskeskusest.</p>	<p>This Estonian standard EVS-EN 16062:2023 consists of the English text of the European standard EN 16062:2023.</p> <p>This standard has been endorsed with a notification published in the official bulletin of the Estonian Centre for Standardisation and Accreditation.</p> <p>Date of Availability of the European standard is 09.08.2023.</p> <p>The standard is available from the Estonian Centre for Standardisation and Accreditation.</p>
--	---

Tagasisidet standardi sisu kohta on võimalik edastada, kasutades EVS-i veebilehel asuvat tagasiside vormi või saates e-kirja meiliaadressile standardiosakond@evs.ee.

ICS 03.220.20, 13.200, 35.240.60

Standardite reproduutseerimise ja levitamise õigus kuulub Eesti Standardimis- ja Akrediteerimiskeskusele
Andmete paljundamine, taastekitamine, kopeerimine, salvestamine elektroonsesse süsteemi või edastamine ükskõik millises vormis või millisel teel ilma Eesti Standardimis- ja Akrediteerimiskeskuse kirjaliku loata on keelatud.

Kui Teil on küsimusi standardite autorikaitse kohta, võtke palun ühendust Eesti Standardimis- ja Akrediteerimiskeskusega:
Koduleht www.evs.ee; telefon 605 5050; e-post info@evs.ee

The right to reproduce and distribute standards belongs to the Estonian Centre for Standardisation and Accreditation

No part of this publication may be reproduced or utilized in any form or by any means, electronic or mechanical, including photocopying, without a written permission from the Estonian Centre for Standardisation and Accreditation.

If you have any questions about copyright, please contact Estonian Centre for Standardisation and Accreditation:

Homepage www.evs.ee; phone +372 605 5050; e-mail info@evs.ee

EUROPEAN STANDARD
NORME EUROPÉENNE
EUROPÄISCHE NORM

EN 16062

August 2023

ICS 03.220.20; 13.200; 35.240.60

Supersedes EN 16062:2015

English Version

Intelligent transport systems - ESafety - eCall high level
application requirements (HLAP) using GSM/UMTS circuit
switched networks

Systèmes de transport intelligents - ESafety -
Exigences de protocole d'application de haut niveau
(HLAP) relatives à l'eCall via des réseaux commutés de
circuits GSM/UMTS

Intelligente Transportsysteme - ESicherheit -
Anforderungen an High-Level-Anwendungsprotokolle
für eCall (HLAP) unter Verwendung von geschalteten
GSM/UTMS-Netzwerken

This European Standard was approved by CEN on 24 July 2022.

CEN members are bound to comply with the CEN/CENELEC Internal Regulations which stipulate the conditions for giving this European Standard the status of a national standard without any alteration. Up-to-date lists and bibliographical references concerning such national standards may be obtained on application to the CEN-CENELEC Management Centre or to any CEN member.

This European Standard exists in three official versions (English, French, German). A version in any other language made by translation under the responsibility of a CEN member into its own language and notified to the CEN-CENELEC Management Centre has the same status as the official versions.

CEN members are the national standards bodies of Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Republic of North Macedonia, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Türkiye and United Kingdom.



EUROPEAN COMMITTEE FOR STANDARDIZATION
COMITÉ EUROPÉEN DE NORMALISATION
EUROPÄISCHES KOMITEE FÜR NORMUNG

CEN-CENELEC Management Centre: Rue de la Science 23, B-1040 Brussels

	Page
European foreword.....	4
Introduction	5
1 Scope.....	7
2 Normative references.....	7
3 Terms and definitions	8
4 Symbols and abbreviations	11
5 Conformance.....	12
6 General overview of the eCall transaction for Pan European eCall	14
7 Requirements	18
7.1 General requirements	18
7.1.1 General.....	18
7.1.2 USIM	18
7.1.3 Enabled PSAP	18
7.1.4 IVS configured only for eCall.....	18
7.1.5 Self-test	19
7.1.6 Standby mode applicable to IVS configured for eCall only	19
7.2 Activation.....	19
7.2.1 Activation of pan-European eCall.....	19
7.2.2 Activation of a test eCall.....	20
7.3 Call set-up.....	20
7.3.1 General.....	20
7.3.2 IVS network access device (NAD) already registered on PLMN	20
7.3.3 eCall in progress	20
7.3.4 Network selection and registration.....	20
7.3.5 Authentication of the subscriber.....	21
7.3.6 eCall establishment	21
7.3.7 Cell localization (by network)	21
7.3.8 Manual termination of eCall by vehicle occupants before trigger confirmation	22
7.4 MSD transfer	22
7.4.1 General.....	22
7.4.2 Send initiation signal from IVS eCall modem to PSAP.....	23
7.4.3 eCall modem synchronization	23
7.4.4 Request MSD by PSAP eCall modem to IVS eCall modem.....	24
7.4.5 Send MSD from vehicle IVS to PSAP eCall modem	24
7.4.6 Link layer error check.....	24
7.4.7 Link layer ACK from PSAP eCall modem to IVS eCall modem	24
7.5 Application layer acknowledgement (AL- ACK)	25
7.5.1 Following transmission of the MSD to the eCall PSAP application.....	25
7.5.2 PSAP acknowledges the MSD	25
7.5.3 No receipt of application layer ACK.....	25
7.5.4 Form of presentation of the AL-ACK.....	25
7.6 PSAP request "SEND MSD".....	27
7.6.1 General.....	27
7.6.2 Before call clear-down	27

7.6.3	After call clear-down	29
7.7	(void).....	29
7.8	Audio link to vehicle occupants.....	29
7.9	eCall clear-down.....	29
7.10	PSAP call back	30
7.11	Rerouting to another PSAP/emergency control centre.....	30
7.12	Handling non equipped situations / error cases	31
7.12.1	MSD not transmitted correctly	31
7.12.2	Network registration fails	31
7.12.3	Call failure before the MSD is sent and acknowledged	31
7.12.4	Mobile network not supporting eCall flag or not provided with routing tables.....	31
7.12.5	PSAP modem failure	32
7.12.6	PSAP network/ICT failure	32
7.12.7	PSAP application failure.....	32
7.12.8	PSAP operator does not respond	32
7.12.9	No response if line engaged	33
7.12.10	MSD not sent.....	33
7.12.11	MSD not received.....	33
7.12.12	Audio link not established	33
7.12.13	Audio link established but subsequently fails	34
7.12.14	Re-attempt in case of interrupted call.....	34
7.12.15	Automatic repeat attempts	34
7.12.16	IVS NAD does not receive call clear-down	34
8	Third party services supported eCall (TPS-eCall)	34
9	Defences against attack (Security provisions).....	35
10	Quality of service requirements.....	35
11	Test and conformance requirements	35
12	Marking, labelling and packaging.....	35
13	Declaration of patents and intellectual property	35
Annex A (normative)	Table of timings	36
Annex B (informative)	(void)	39
Annex C (informative)	Test system strategies.....	40
C.1	General	40
C.2	Vehicle and PSAP equipment life cycle	40
C.3	Laboratory environment	41
C.4	OEM or third party test systems.....	41
Bibliography	43

European foreword

This document (EN 16062:2023) has been prepared by Technical Committee CEN/TC 278 "Intelligent transport systems", the secretariat of which is held by NEN.

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by February 2024, and conflicting national standards shall be withdrawn at the latest by February 2024.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CEN shall not be held responsible for identifying any or all such patent rights.

This document supersedes EN 16062:2015.

The following changes have been introduced in this revision:

- Improvements in the precision of technical description and update of references;
- Improvements in (the readability of) certain figures, notably Figures 3 and 6;
- Contents in clause 7.7 was generic and was moved to EN 16072;
- Annex B had been voided, as it served no purpose.

Any feedback and questions on this document should be directed to the users' national standards body. A complete listing of these bodies can be found on the CEN website.

According to the CEN-CENELEC Internal Regulations, the national standards organisations of the following countries are bound to implement this European Standard: Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Republic of North Macedonia, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Türkiye and the United Kingdom.

Introduction

An *eCall* is an emergency call generated either automatically via activation of in-vehicle sensors or manually by the vehicle occupants; when activated, to provide notification and relevant location information to the most appropriate Public Safety Answering Points (PSAP), by means of mobile wireless communications networks and carries a defined standardized minimum set of data, notifying that there has been an incident that requires response from the emergency services and establishes an audio channel between the occupants of the vehicle and the most appropriate PSAP.

EN 15722 specifies a standardized MSD for *eCall*, and EN 16072 specifies pan-European *eCall* operating requirements. (For third-party systems, EN 16102 specifies third-party services supporting *eCall* operating requirements. See EC Communication on *eCall* Implementation 2009 [COM(2009) 434 final] and Official Journal *eCall* Recommendation C_2011_6269, for more information).

The operating requirements for pan-European *eCall* are made using Public Land Mobile Networks (PLMN) (such as GSM and 3G), as specified in a number of ETSI standards and technical specifications.

In order to provide the *eCall* service across a wireless network, high level application protocols are required as an important essential element to effect this service provision. This document specifies the protocols to put into effect the pan-European *eCall* operating requirements using GSM/UMTS circuit switched PLMNs, and also identifies common elements that can be used in the link between third-party services supporting *eCall* and PSAPs.

NOTE The term PSAP, which is most widely used in the *eCall* documentation, European Commission documents etc., is used throughout this document and equates to the term emergency call response centre used in the ITS Implementation Directive.

The European Committee for Standardization (CEN) draws attention to the fact that it is claimed that compliance with this document may involve the use of patents concerning *eCall* given in this document.

The patents held may refer to the implementation of *eCall* in general using the specifications in this document, but do not specifically directly refer to specifications of any of the clauses defined herein.

CEN takes no position concerning the evidence, validity and scope of these patent rights.

The holder of these patent rights has ensured to CEN that they are willing to negotiate licenses under reasonable and non-discriminatory terms and conditions with applicants throughout the world. In this respect, the statement of the holder of these patent rights is registered with CEN. Information may be obtained from:

Mr. Thomas R. Rouse VP QTL Patent Counsel QUALCOMM Incorporated

5775 Morehouse Drive

San Diego, California 92121. USA

Phone: +1-858-587-1121

Fax: +1-858-658-2503

Email: trouse@qualcomm.com

URL: www.qualcomm.com

and:

Mr. Thomas W. Davis Jr. General Council AIRBIQUITY Incorporated

1011 Western Avenue, Suite 600

Seattle, Washington 98104. USA

Phone: +1.206.219.2700

Fax: +1.206.842.9259

Toll-Free:+1.888.334.7741

Email: tdavis@airbiquity.com

URL: www.airbiquity.com

1 Scope

In respect of pan-European *eCall* (operating requirements defined in EN 16072), this document defines the high-level application protocols, procedures and processes required to provide the *eCall service* using a TS12 emergency call over a circuit-switched mobile communications network.

NOTE 1 The objective of implementing the pan-European in-vehicle emergency call system (*eCall*) is to automate the notification of a traffic accident, wherever in Europe, with the same technical standards and the same quality of services objectives by using a PLMN (such as ETSI prime medium) which supports the European harmonized 112/E112 emergency number (TS12 ETSI TS 122 003) and to provide a means of manually triggering the notification of an emergency incident.

NOTE 2 HLAP requirements for third-party services supporting *eCall* can be found in EN 16102, and have been developed in conjunction with the development of this work item, and is consistent in respect of the interface to the PSAP. This deliverable makes reference to those provisions but does not duplicate them.

2 Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

EN 15722:2020, *Intelligent transport systems - ESafety - ECall minimum set of data*

EN 16072, *Intelligent transport systems - eSafety - Pan-European eCall operating requirements*

EN 16102, *Intelligent transport systems - eCall - Operating requirements for third party support*

EN 16454, *Intelligent transport systems - ESafety - ECall end to end conformance testing*

ETSI TS 122 101, *Universal Mobile Telecommunications System (UMTS); LTE; Service aspects; Service principles (3GPP TS 22.101 [Release 8 or later])*

ETSI TS 124 008, *Digital cellular telecommunications system (Phase 2+); Universal Mobile Telecommunications System (UMTS); LTE; Mobile radio interface Layer 3 specification; Core network protocols; Stage 3 [Release 8 or later]*

ETSI TS 126 267, *Digital cellular telecommunications system (Phase 2+); Universal Mobile Telecommunications System (UMTS); eCall data transfer; In-band modem solution; General description [Release 8 or later]*

ETSI TS 126 268, *Digital cellular telecommunications system (Phase 2+); Universal Mobile Telecommunications System (UMTS); eCall data transfer; In-band modem solution; ANSI-C reference code [Release 8 or later]*

ETSI TS 126 269, *Digital cellular telecommunications system (Phase 2+); Universal Mobile Telecommunications System (UMTS); eCall data transfer; In-band modem solution; Conformance testing [Release 8 or later]*

ETSI TS 122 003, *Digital cellular communications system (Phase 2+); Universal Mobile Telecommunications System (UMTS); LTE; Circuit Teleservices supported by a Public Land Mobile Network (PLMN) (Teleservice 12/TC12) /E12) [Release 8 or later]*

ETSI TS 122 011, *Digital cellular telecommunications system (Phase 2+); Universal Mobile Telecommunications System (UMTS); LTE; Service accessibility [Release 8 or later]*

ETSI TS 127 007, *Digital cellular telecommunications system (Phase 2+); Universal Mobile Telecommunications System (UMTS); AT command set for user equipment [Release 8 or later]*

ETSI TS 122 071, *Digital cellular telecommunications system (Phase 2+); Universal Mobile Telecommunications System (UMTS); LTE; Location Services (LCS); Service description; Stage 1 [Release 8 or later]*

ITU-T Recommendation G.168, *Digital network echo cancellers*

3 Terms and definitions

For the purposes of this document, the following terms and definitions apply.

ISO and IEC maintain terminological databases for use in standardization at the following addresses:

- IEC Electropedia: available at <https://www.electropedia.org/>
- ISO Online browsing platform: available at <https://www.iso.org/obp>

3.1

112

single European emergency call number supporting Teleservice 12

[SOURCE: ETSI TS 122 003]

3.2

call clear-down

termination of call and freeing up of line (usually achieved by hanging up the receiver or pressing 'end call' or similar on screen)

3.3

cellular network

wireless communications network consisting of multiple adjacent access points (cells) with the capability of homogeneous transfer of a communications session instance to an adjacent cell without significant interruption to the session

3.4

data

representations of static or dynamic objects in a formalized manner suitable for communication, interpretation, or processing by humans or by machines

3.5

data concept

any of a group of *data structures* (i.e. object class, property, value domain, *data elements*, message, interface dialogue, *association*) referring to abstractions or things in the natural world that can be identified with explicit boundaries and meaning and whose properties and behaviour all follow the same rules

3.6

data element

single unit of information of interest about some (entity) class of interest considered to be indivisible in a particular context

Note 1 to entry: a unit of information of interest can be a fact, proposition, observation, etc. Examples of an (entity) class of interest are persons, places, processes, properties, concepts, states and events.