

ICS 35.020

English version

e-Competence Framework for ICT Users - Part 1: Framework Content

This CEN Workshop Agreement has been drafted and approved by a Workshop of representatives of interested parties, the constitution of which is indicated in the foreword of this Workshop Agreement.

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Foreword

This CEN Workshop Agreement has been drafted and approved by a Workshop of representatives of interested parties on 2013-05-06, the constitution of which was supported by CEN following the public call for participation made on 2011-10-04.

A list of the individuals and organizations in the ICT field which supported the technical consensus represented by the CEN Workshop Agreement is available to purchasers from the CEN-CENELEC Management Centre. These organizations are as follows:

- (ISC)2
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- ECDL Foundation
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The final review/endorsement round for this CWA was started on 2013-01-23 and was successfully closed on 2013-05-07. The final text of this CWA was submitted to CEN for publication on 2013-08-01.

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Comments or suggestions from the users of the CEN Workshop Agreement are welcome and should be addressed to the CEN-CENELEC Management Centre.

Introduction

The aim of the e-Competence Framework for ICT Users project is to develop and validate a framework shell and populate the framework with an initial five e-Competence Areas with the assistance of project-created framework development guidelines.

The following document outlines the details of five e-Competence Areas, developed as a core element of this CEN Workshop Agreement. An associated development guidelines document outlining the process used to create the framework is also available to gain further understanding of the framework and/or to create additional framework content. In addition, a user guidelines document has been created to assist potential framework users in understand and using the framework.

The e-Competence Framework for ICT Users ranges in depth from foundation to advanced proficiency levels, and can range in breadth from common, generic software domains to specialised technology domains, thus having the potential to provide a complete coverage of ICT user proficiency levels and domains.