

Expertise activities - General requirements for
expertise services

EESTI STANDARDI EESSÕNA

NATIONAL FOREWORD

See Eesti standard EVS-EN 16775:2015 sisaldab Euroopa standardi EN 16775:2015 ingliskeelset teksti.	This Estonian standard EVS-EN 16775:2015 consists of the English text of the European standard EN 16775:2015.
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English Version

Expertise activities - General requirements for expertise services

Services d'expertise - Exigences générales relatives aux services d'expertise

Sachverständigentätigkeiten - Allgemeine Anforderungen an Sachverständigenleistungen

This European Standard was approved by CEN on 19 September 2015.

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European foreword

This document (EN 16775:2015) has been prepared by Technical Committee CEN/TC 405 “Project Committee - Expertise services”, the secretariat of which is held by AFNOR.

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by June 2016, and conflicting national standards shall be withdrawn at the latest by June 2016.

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Introduction

Expertise Services cover a wide range of services. Expertise Service Providers (ESP) are e.g. appointed for giving opinions, interpretations, recommendations addressing former and future events and/or circumstances. Services can also include determination if requirements of standards or performance are met, conflict resolution and assessment and valuation of damages to both goods and services. Expert Service Providers advise, analyse and evaluate to allow decisions to be made properly.

The quality of an expertise service depends on professional competence, impartiality, objectivity, independence and integrity of the experts involved. This standard is aimed at pointing out the minimum requirements of those criteria having influence on every expertise service. It could be used by all sizes and disciplines of ESP and aims to improve transparency and understanding between clients and ESP.

Successful implementation of the standard should also help to reduce barriers to cross-border expertise services.

This standard recognizes that there are different systems of law and many jurisdictions in Europe, any of which may impose different standards or requirements.

1 Scope

This European Standard specifies the minimum requirements for expertise services carried out by individual persons and/or group of such expert individuals for a customer.

The objective is to standardize expertise services thus enabling the delivery within a specified context of the most accurate and reliable answer to a raised query.

Specific requirements of this European Standard do not apply to expertise services where obligatory contractual and / or a legal framework and regulations exist; for instance in consulting, inspection and judicial litigation.

2 Terms and definitions

For the purposes of this document, the following terms and definitions apply.

2.1

assignment

project or work that involves the Expertise Service Providers (ESP)

2.2

competence

ability to apply knowledge and skills to achieve intended results

[SOURCE: EN ISO/IEC 17024:2012, 3.6]

2.3

conflict of interest

situation in which, because of other activities or relationships, impartiality in performing expertise services is or could be compromised

[SOURCE: EN ISO 14065:2013, 3.4.5, modified — “validation or verification activities” here replaced with “expertise services”]

2.4

deliverables

outcome, result or item to be produced to complete an expertise service

Note 1 to entry: Typical deliverables are e.g. giving opinions (also first opinions), answering questions or presenting results after evaluations in oral or written expert reports.

2.5

documentation

information and its supporting medium

2.6

expert

person who, through professional qualification(s) with special skills, technical knowledge and practical experience in one or more field(s) of expertise, has competence to give an opinion in the fields about which he/she is consulted