# INTERNATIONAL STANDARD

ISO 22128

First edition 2008-11-15

## Terminology products and services — Overview and guidance

Produits et services en terminologie — Aperçu et orientation



#### PDF disclaimer

This PDF file may contain embedded typefaces. In accordance with Adobe's licensing policy, this file may be printed or viewed but shall not be edited unless the typefaces which are embedded are licensed to and installed on the computer performing the editing. In downloading this file, parties accept therein the responsibility of not infringing Adobe's licensing policy. The ISO Central Secretariat accepts no liability in this area.

Adobe is a trademark of Adobe Systems Incorporated.

Details of the software products used to create this PDF file can be found in the General Info relative to the file; the PDF-creation parameters were optimized for printing. Every care has been taken to ensure that the file is suitable for use by ISO member bodies. In the unlikely event that a problem relating to it is found, please inform the Central Secretariat at the address given below





#### **COPYRIGHT PROTECTED DOCUMENT**

#### © ISO 2008

All rights reserved. Unless otherwise specified, no part of this publication may be reproduced or utilized in any form or by any means, electronic or mechanical, including photocopying and microfilm, without permission in writing from either ISO at the address below or ISO's member body in the country of the requester.

ISO copyright office Case postale 56 • CH-1211 Geneva 20 Tel. + 41 22 749 01 11 Fax + 41 22 749 09 47 E-mail copyright@iso.org Web www.iso.org

Published in Switzerland

Contents	Page

Forew	/ord	iv
1	Scope	1
2	Normative references	
3	Terms and definitions	1
4	Terminology products	
4.1	Introduction to reminology products	
4.2	Terminology product categories	
4.3	Terminographical products	
4.4	Terminology documents	
4.5	Educational products	12
4.6	Educational products Terminology tools Terminology services	13
5	Terminology services	15
5.1	Introduction to terminology services	15
5.2	Terminology service categories	
5.3	Terminology consulting services — Strategic consulting and project-specific consulting	16
5.4	Terminology management services	
5.5	Services for the preparation and delivery of terminographical resources	
5.6	Tool development	19
5.7	Reference and information services.	20
5.8	Education and training services	21
5.9	Accredited certification service (for future development)	22
Annex	x A (informative) Recommended practices for developing quality terminology products and	
	services	23
Biblio	graphy	25
		00
Index		26
	Reference and information services	

#### **Foreword**

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in Maison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

International Standards are drafted in accordance with the rules given in the ISO/IEC Directives, Part 2.

The main task of technical committees is to prepare International Standards. Draft International Standards adopted by the technical committees are circulated to the member bodies for voting. Publication as an International Standard requires approval by at least 75 % of the member bodies casting a vote.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights.

ISO 22128 was prepared by Technical Committee ISO/TC 37, Terminology and other language and content resources, Subcommittee SC 2, Terminographical and lexicographical working methods.

iν

### Terminology products and services — Overview and guidance

#### 1 Scope

This International Standard identifies and describes a wide range of terminology products and services so that suppliers of these products and services and their clients can have a common understanding as well as shared expectations in their delivery. This International Standard outlines some of the generally-accepted terminology practices to be followed in the development and delivery of terminology products and services as well as some of the desired quality features that should characterize the products and services produced. This International Standard is intended as guidance for work contracts in the field of terminology. This International Standard focuses on terminology in specialized language as opposed to general language resources.

For general language resources, lexicographical products, a standard is under development and will be available in the future.

#### 2 Normative references

The following referenced documents are indepensable for the application of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO 1951:2007, Presentation/representation of entries in dictionaries — Requirements, recommendations and information

#### 3 Terms and definitions

For the purposes of this document, the following terms and definitions apply.

#### 3.1

#### candidate terminology

set of designations that has been extracted from one or more documents but has not been reviewed to determine its validity as actual terminology

#### 3.2

#### deliverable

(project management) any measurable, verifiable outcome, result or item to be produced within a specific timeframe to complete a project or part of a project

NOTE Often used more narrowly in reference to an external deliverable, which is a deliverable that is subject to approval by the project sponsor, client or other stakeholder.

#### 3.3

#### designation

representation of a concept by a sign which denotes it

NOTE In terminology work, three types of designation are distinguished: symbols, appellations and terms.

[ISO 1087-1:2000, definition 3.4.1]