

## KAHJURITÕRJETEENUSED. NÕUDED JA PÄDEVUSED

Pest management services - Requirements and competences

## EESTI STANDARDI EESSÕNA

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English Version

## Pest management services - Requirements and competences

Services de gestion des nuisibles - Exigences et  
compétences

Schädlingsbekämpfungsdienstleistungen - Anforderungen  
und Kompetenzen

This European Standard was approved by CEN on 10 January 2015.

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EUROPEAN COMMITTEE FOR STANDARDIZATION  
COMITÉ EUROPÉEN DE NORMALISATION  
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## Foreword

This document (EN 16636:2015) has been prepared by Technical Committee CEN/TC 404 "Project Committee - Services of pest management companies", the secretariat of which is held by UNI.

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by September 2015, and conflicting national standards shall be withdrawn at the latest by September 2015.

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## Introduction

In 2008, the World Health Organisation reported that the last sixty years had brought significant changes in ecology, climate and human behaviour that favoured the development of urban pests (see Bibliography [7]).

The presence of such arthropods, rodents, other vertebrates and micro-organisms in proximity to humans represents a significant hazard for public health. This arises from the possibility that pests can act as physical and mechanical vectors for the introduction and spread of pathogens, diseases and possible allergens into human and animal populations. These organisms can also cause direct and indirect damage to building structures and their contents which can result in significant economic losses for commercial businesses, and households. In addition, they potentially can cause deterioration in the quality of life, including a psychological impact.

Arising from a need to address these concerns, the activities of disinfestation and the control of insects, rodents, other vertebrates and any consequential disinfection of micro-organisms have been developed as a service and are referred to collectively as the Pest Management industry.

The provision of pest control services is the subject of a number of EU Directives and Regulations, as well as national regulation.

NOTE 1 These can be accessed on the Eurlex website (see [9]).

NOTE 2 The food industry uses professional pest control services and the providers of the services need to consider the EU Regulations that apply and the types of control systems used in the food sector.

As these directives and regulations are being enacted, it is becoming clear that there is a need to unify and further professionalize the European Pest Management industry. This does not only support the European Commission's goal to open up cross border trading but also serves to protect and reassure purchasers of pest management services that suppliers operate to clear professional standards and thereby act safely, effectively and within appropriate European and national regulations.

Within this context it has been suggested that there is a necessity to develop a single common essential standard throughout Europe, the objective of which is to display to the clients that service providers following this standard, offer a quality which

- is recognized as being truly professional within all Europe;
- will ensure that its operators are competent to sell and deliver the service they are offering by meeting specified and validated minimum standards of knowledge, skill and practical competence;
- will offer the best available advice on how to prevent pest problems in the client's environment;
- will offer effective and efficient service dealing with the root cause of the problem identified;
- will provide a quality service recognized in Europe and will deliver safe services which minimize the risk for clients and the general public, whilst minimizing possible negative impacts on the environment and animal welfare.

The goal of every pest management activity is the effective and economical reduction or elimination of damage caused by pests. The successful achievement of this goal is dependent on a partnership approach between the service provider and the client.

To achieve this goal, the professional service provider conforms to the principles established by the World Health Organization (WHO) in respect of Integrated Pest Management (IPM), which can include a combination of habitat modification, biological control, physical control and chemical control.

Annex D includes an Environmental Checklist.

## 1 Scope

This European Standard specifies the requirements for pest management services and competences to be met by professional providers of pest management services in order to protect public health, assets and the environment.

This European Standard applies to those who have the responsibility for delivering pest management services including the assessment, recommendation and subsequent execution of the defined control and prevention procedures.

The requirements set out in this standard are designed to apply to any service provider whose activity falls within this scope, namely the targeted field of application of suitable methods against pests.

This European Standard does not apply to delivering services in the area of:

- field crop protection;
- routine cleaning and disinfection associated with regular contract cleaning services.

## 2 Normative references

Not applicable.

## 3 Terms and definitions

For the purposes of this document, the following terms and definitions apply.

### 3.1

#### **active substance**

substance or a micro-organism that has an action on or against harmful organisms

[SOURCE: Regulation (EU) No 528/2012.]

### 3.2

#### **administration**

person who is part of professional service provider who is in direct contact with client

### 3.3

#### **animal welfare**

minimization of pain, suffering or distress to vertebrate species in compliance with relevant legislation

### 3.4

#### **asset**

anything tangible or intangible that is capable of being owned or controlled to produce value and that is held to have positive economic value and represents value of ownership that can be converted into cash or other human benefits

### 3.5

#### **awareness**

having cognizance (able to take note or identify) that something such as a fact, situation, condition or problem exists and is relevant

### 3.6

#### **biocidal product**

substance or mixture, in the form in which it is supplied to the user, consisting of, containing or generating one or more active substances, with the intention of destroying, deterring, rendering harmless, preventing the