# CEN

# CWA 16561

February 2013

# WORKSHOP

## AGREEMENT

ICS 03.100.10; 35.240.60

English version

### Business Interoperability Interfaces for Public procurement in Europe - eCatalogue profiles

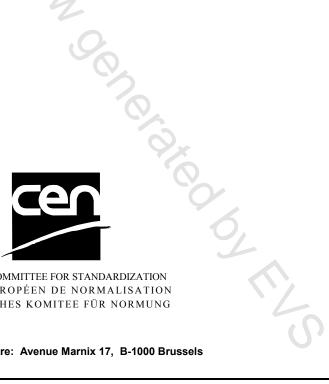
This CEN Workshop Agreement has been drafted and approved by a Workshop of representatives of interested parties, the constitution of which is indicated in the foreword of this Workshop Agreement.

The formal process followed by the Workshop in the development of this Workshop Agreement has been endorsed by the National Members of CEN but neither the National Members of CEN nor the CEN-CENELEC Management Centre can be held accountable for the technical content of this CEN Workshop Agreement or possible conflicts with standards or legislation.

This CEN Workshop Agreement can in no way be held as being an official standard developed by CEN and its Members.

This CEN Workshop Agreement is publicly available as a reference document from the CEN Members National Standard Bodies.

CEN members are the national standards bodies of Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, Former Yugoslav Republic of Macedonia, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and United Kingdom.



EUROPEAN COMMITTEE FOR STANDARDIZATION COMITÉ EUROPÉEN DE NORMALISATION EUROPÄISCHES KOMITEE FÜR NORMUNG

Management Centre: Avenue Marnix 17, B-1000 Brussels

# **Table of Contents**

Foreword	3
Introduction	5
1 Business environment	9
1.1 Introduction	
1.2 Objectives	
1.3 Scope	
2 Catalogue processes	
3 References	
4 Annexes	13
Annex A (normative): BII - Profile - 01 Catalogue only	
Annex B (normative): Bll - Profile - 02 Catalogue update	
Annex C (normative): BII - Profile - 16 Catalogue deletion Annex D (normative): BII - Profile - 33 Catalogue subscription	
Annex E (normative): BII - Profile - 17 Multi Party Catalogue	
Annex F (informative): BII - Guideline - Catalogue Quality	
Annex G (normative): BII - Guideline - Item and Packing units in Catalogues	13
a Oreview Oenerated by	125
2	

### **Foreword**<sup>1</sup>

This CEN Workshop Agreement has been drafted and approved by a Workshop of representatives of interested parties on 2012-09-27, the constitution of which was supported by CEN following the public call for participation made on 2010-02-10.

A list of the individuals and organizations which supported the technical consensus represented by the CEN Workshop Agreement is available to purchasers from the CEN-CENELEC Management Centre. These organizations were drawn from the following economic sectors:

- Evenex
- University Koblenz-Landau
- Flowcanto
- INVINET SISTEMES 2003
- Ministry of Economic Affairs, The Netherlands
- ICEPRO
- Single Face To Industry(SFTI)
- Agency for Public Management and eGovernment (Difi).
- University of Duisburg-Essen, Germany
- AMMPL
- AITI Associazione Italiana Tesorieri d'Impresa
- Consip SpA
- Document Engineering Services
- Edisys

#### **Editors**

- Oriol Bausà Peris
- Georg Birgisson
- Fred van Blommestein
- Arofan Gregory
- Anders Kingstedt

#### **Contributors**

- WS/BII2 Catalogue working group:
- Veit Jahns, University of Duisburg-Essen, DE (Task team leader)
- Leonardo Bertini, Consip, IT
- Peter Dam Bové, SKI, DK
- Frank-Dieter Dorloff, University of Duisburg-Essen, DE
- Jostein Frømyr, Edisys, NO)
- Jan André Mærøe, DIFI, NO
- Andrea Mazzi, Consip, IT
- Giancarlo de Stefano, Consip, IT
- Kerstin Wiss-Holmdahl, SFTI/SALAR, SE

The formal process followed by the Workshop in the development of the CEN Workshop Agreement has been endorsed by the National Members of CEN but neither the National Members of CEN nor the CEN-CENELEC Management Centre can be held accountable for the technical content of the CEN Workshop Agreement or possible conflict with standards or legislation. This CEN Workshop Agreement can in no way be held as being an official standard developed by CEN and its members.

Steric

BII2 built forward on semantic modelling work in UN/CEFACT and UBL.

<sup>&</sup>lt;sup>1</sup>In order to ease the reading and review the content of this CWA is also made available on <u>http://www.cenbii.eu/deliverables/cwa-16560-etendering/</u>. The official version is however the version as published at the CEN website (<u>www.cen.eu</u>).

This CWA is part of the set of CWA's that have been prepared by the second CEN Workshop on Business Interoperability Interfaces for Public procurement in Europe (WS/BII2). The CWA's that were prepared by the workshop are:

- <u>CWA 16558: Bll Architecture</u>
- <u>CWA 16559: Bll Tender Notification profile</u>
- CWA 16560: Bll Use of profiles in the tendering process
- CWA 16561: Bll eCatalogue profiles
- <u>CWA 16562: Bll Post-award profiles</u>

The current document is: CWA 16561: eCatalogue profiles.

The CEN Workshop on business interoperability interfaces for public procurement in Europe (WS/BII) is established in order to:

- Identify and document the required business interoperability interfaces related to pan-European
  electronic transactions in public procurement expressed as a set of technical specifications,
  developed by taking due account of current and emerging UN/CEFACT standards in order to ensure
  global interoperability
- Coordinate and provide support to pilot projects implementing the technical specifications in order to remove technical barriers preventing interoperability

This CWA describes profiles for post-award catalogue processes. A catalogue contains specifications of products (goods and services) with their pricing. A catalogue is used to serve as a basis for ordering. This CWA describes the process for sending the catalogue from a Supplier to a Customer, for modifying a previously exchanged catalogue and for subscription to the modifications of a catalogue. Multiparty catalogues are described as well. In this CWA the business requirements are identified, explained and justified.

The final review/endorsement round for this CWA was started on 2012-07-01 and was successfully closed on 2012-09-02. CWA's have been officially approved at the final WS/BII2 Plenary Meeting on 2012-12-05. The final text of this CWA was submitted to CEN for publication on 2012-12-06.

This CEN Workshop Agreement is publicly available as a reference document from the National Members of The following countries: Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, Former Yugoslav Republic of Macedonia, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and the United Kingdom.

Comments or suggestions from the users of the CEN Workshop Agreement are welcome and should be addressed to the CEN-CENELEC Management Centre.

### Introduction

This CEN Workshop Agreement (CWA) is a deliverable of the second CEN Workshop on Business Interoperability Interfaces for public procurement in Europe (WS/BII2).

The objective of the BII initiative is to provide a framework for interoperability in pan-European electronic procurement transactions, expressed as a set of requirements and technical specifications. The requirements are input into UN/CEFACT in order to ensure global interoperability.

The original CEN Workshop on Business Interoperability Interfaces for public procurement in Europe (WS/BII) was concluded in December 2009, and its results, including a set of profiles, were issued as <u>CWA</u> <u>16073:2010</u>.

Based on user input WS/BII2 has issued a number of new profiles and reviewed and updated a number of the profiles published as part of <u>CWA 16073:2010</u>.

#### WS/BII2 profiles

A WS/BII2 profile description is a technical specification describing

- the scope of a business process with its goals, preconditions and the roles of participating parties,
- the choreography of the business process covered, i.e. a detailed description of the way the business partners collaborate to play their respective roles and share responsibilities to achieve mutually agreed goals with the support of their respective information systems,
- the electronic business transactions exchanged as part of the business process, with their information requirements, and the sequence in which these transactions are exchanged,
- the business rules governing the execution of that business process, as well as any constraints on information elements used in the information requirement models of the transactions.

The profiles focus on the standardization on the organisational and semantics interoperability levels rather than on syntax or technical interoperability levels. Consequently the business transactions within a profile can be structured based on different message standards/syntaxes as long these can carry all the necessary information elements.

Although the profile descriptions and information requirement models provided by WS/BII2 are neutral of syntax, the workshop also published specifications of how the models may be mapped to defined syntaxes. This is done in order provide implementable specifications.

The main focus of the profile description and the associated information requirement models is to address generally expressed business requirements, applicable throughout the European market. Although the profile description is designed to meet generally expressed requirements, it is still the responsibility of the users to ensure that the exchanges within the actual business transactions meet all the legal, fiscal and commercial requirements relevant to their business.

#### WS/BII2 Post-award support

WS/BII2 has developed a set of profiles to support interoperability in the pre and post-award areas. The scope of BII2 is public procurement but the profiles apply as well to private trade since most public trade involves private suppliers.

The scope of BII2 post-award profiles include processes that support communication of catalogues, orders and invoices. These may link with other support processes like transport, inventory and payment, but these other processes are currently out of scope for the workshop.

The set of BII profiles for supporting the post-award area are:

	Profile	Processes	Transactions	Version
<u>BII33</u>	Catalogue subscription	Sourcing	Catalogue Subscription Request Catalogue Subscription Request Acceptance Catalogue Subscription Request Rejection	BII2
<u>BII01</u>	Catalogue only	Sourcing	Submit Catalogue Accept Catalogue Reject Catalogue	BII2
<u>BII17</u>	Multi party catalogue	Sourcing	Catalogue Request Catalogue Request Rejection Multiparty Catalogue	BII2
<u>BII02</u>	Catalogue update	Sourcing	Submit Catalogue Item Update Submit Catalogue Price Update Accept Catalogue Update Reject Catalogue Update	BII2
<u>BII16</u>	Catalogue deletion	Sourcing	Catalogue Deletion Request Catalogue Deletion Confirmation	BII2
<u>BII20</u>	Customer initiated sourcing	Sourcing	Request Quote Provide Quote Reject Quote	BII1
<u>BII18</u>	Punch out	Ordering	Provide Quote	BII1
<u>BII03</u>	Order only	Ordering	Order Submission	BII2
<u>BII32</u>	Simple ordering	Ordering	Order Submission Simple Order Response	BII2
BII28	Ordering	Ordering	Order Submission Order Response	BII2
<u>BII27</u>	Advanced ordering	Ordering	Order Submission Order Acceptance Order Rejection Seller Counter Offer Buyer Counter Offer Counter Offer Acceptance Order Withdrawal	BII2
BII04	Invoice only	Billing	Invoice	BII2
<u>BII15</u>	Scanned invoice	Billing	Submit Invoice Correct with Credit Request Rescan	BII1
<u>BII09</u>	Customs bill	Billing	Submit Invoice Correct with Debit Correct with Credit	BII1
<u>BII05</u>	Billing	Billing	Invoice Credit Note Corrective Invoice	BII2
BII23	Invoice only with dispute	Billing	Submit Invoice Dispute Invoice	BII1
<u>BII06</u>	Procurement	Ordering, Billing	Order Submission Order Acceptance Order Rejection Invoice Credit Note Corrective Invoice	BII2
<u>BII07</u>	Procurement with invoice dispute	Ordering, Billing	Submit Order Accept Order Reject Order Submit invoice Dispute Invoice Correct with Invoice Correct with Credit	BII1
<u>BII31</u>	Reminder only	Payment	Payment Reminder	BII2
<u>BII21</u>	<u>Statement</u>	Payment	Statement	BII2
<u>BII08</u>	Billing with dispute and reminder	Billing, Payment	Submit Invoice Dispute Invoice Correct with Invoice Correct with Credit Issue Reminder	BII1

Profile	Processes	Transactions	Version
Bli19 Advanced procurement	Ordering, Billing, Payment	Submit Order Accept Order Reject Order Submit Counter Offer Accept Counter Offer Reject Counter Offer Submit invoice Dispute Invoice Correct with Invoice Correct with Credit Issue Reminder	BII1
BII30 Dispatch only	Fulfilment	Dispatch Advice	BII2
BII13 Advanced procurement with dispatch	Ordering, Fulfilment, Billing, Payment	Submit Order Accept Order Reject Order Submit Counter Offer Accept Counter Offer Reject Counter Offer Provide Despatch Advice Submit invoice Dispute Invoice Correct with Invoice Correct with Credit Issue Reminder	BII1

Five profiles are provided to support the communication of catalogues. These profiles cover the life cycle of a catalogue. The profiles <u>BII01 Catalogue Only</u> and <u>BII17 Multi-Party Catalogue</u> cover the first submission of a catalogue to a party on the buying side as well as updating the complete catalogue on the buying side. The difference between the two profiles is that <u>BII01 Catalogue Only</u> addresses use cases where a catalogue contains the products and services of only one seller, while <u>BII17 Multi-Party Catalogue</u> addresses scenarios where an intermediary gathers catalogues from different sellers and compiles these catalogues into one catalogue that is sent to the buying side. Thus, in profile <u>BII17 Multi-Party Catalogue</u> the catalogue may contain products and services of more than one seller.

The profiles mentioned above also support updating catalogues. <u>Profile BII01</u> allows for adding, deleting or replacing lines or items in existing catalogues, or to replace a catalogue completely. <u>Profile BII02 Catalogue</u> <u>Update</u> allows for updating individual catalogue items. Options are to either update the item price or the item specification.

Use cases where a business relationship ends or is suspended are covered by the <u>profile BII16 Catalogue</u> <u>Deletion</u>. By this profile, the catalogue on the buying side can be deactivated so that no further orders are placed based on this deactivated catalogue.

<u>Profile BII33 Catalogue Subscription</u> supports the process of a buyer, subscribing to the catalogue updates of one or more sellers.

A separate guide on item and packing units has been annexed to this CWA as well.

As the information in a catalogue is used in all subsequent business processes, including Ordering, Fulfilment and Billing, the quality of that information is of utmost importance. Therefore a <u>guideline</u> has been drafted on Catalogue quality. This guideline is also part of this CWA and has been annexed to it.

#### Implementation, conformance and customization

WS/BII2 profiles define the core functionality that is required in order to achieve interoperability for the business processes that are covered. Parties, claiming conformance to a WS/BII2 profile must adhere to the criteria listed in the <u>BII2 guideline on Conformance and Customizations</u>, which is annexed to CEN <u>CWA16558</u>.

Parties may agree bilaterally or within certain communities to extend the core set of information elements, or to adapt their cardinality. This extension mechanism is also described in the <u>BII2 guideline on Conformance</u> <u>and Customizations</u>.

In order to implement a profile, the transactions are to be represented in some syntax. Syntax representation is outside the scope of the profiles; however, the mapping of the profile transactions to UBL 2.1 and to UN/CEFACT D11A has been described wherever possible. In the profiles, reference is made to technical

documents such as XML schemas, Schematron files and example messages to support technical implementation.

Implementations of the profiles may be validated by means of tools and supporting material, as described in the BII Technical Guideline: BII implementation and use of validation artefacts, annexed to CWA16558. More

# 1 Business environment

### 1.1 \ Introduction

A catalogue contains specifications of products (goods and services) with their pricing. A catalogue is used to serve as a basis for ordering. In the eCatalogue profiles the business requirements for exchanging catalogue data are identified, explained and justified.

# 1.2 Objectives

The business objectives for implementing the eCatalogue profiles are:

For customers:

- Quick and easy comparison of items from one or several Suppliers.
- Simple storage and automated maintenance of item information.
- Correct identification and pricing of items in the ordering process (reduced errors).

For suppliers:

- Provision of tailored item and price information.
- Correct identification and pricing of items in the ordering process (reduced errors).

### 1.3 Scope

The eCatalogue profiles are intended to support the synchronization of catalogues between the selling and the buying side in a business relationship, whereas the selling side is the source of the catalogue and the buying side the receiver. In the profiles the selling side can be any Economic Operator and the buying side any Contracting Authority. The intended scope for the profiles includes B2G and B2B relationships.

The transactions, specified in the profiles are intended to be exchanged between the procurement systems of contracting authorities and systems for catalogue management of economic operators. This means that it is expected that the parties have connected their systems to the internet, and that they have middleware in place to enable them to send and receive the transactions in a secure way, using an agreed syntax.

In the eCatalogue profiles, synchronization of catalogues includes the submission of a new catalogue as well as updating an existing catalogue. <u>Profile BII01 Catalogue Only</u> is used to submit a new catalogue, to replace a catalogue completely or to add or replace individual catalogue lines. For updating parts of the catalogue, the <u>profile BII02 Catalogue Update</u> with its corresponding transactions can be used. <u>BII02</u> <u>Catalogue Update</u> allows changing the specifications and/or prices of individual catalogue items. To suspend completely the usage of a catalogue the <u>profile BII16 Catalogue Deletion</u> can be used.

202 172 5