

TECHNICAL REPORT



Information technology – Internet of things (IOT) – IOT use cases



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CONTENTS

FOREWORD.....	13
INTRODUCTION.....	14
1 Scope.....	15
2 Normative references	15
3 Terms and definitions	15
4 Abbreviated terms	16
5 Summary of Use Case Scenarios	18
5.1 General.....	18
5.2 Use Cases	18
5.2.1 Summary	18
6 Context of Use for the IoT Use cases	25
6.1 Global.....	25
6.2 Transport infrastructure.....	25
6.3 Home	25
6.4 Public buildings.....	25
6.5 Offices	25
6.6 Factories.....	25
6.7 Process plants	25
6.8 Agriculture	26
6.9 Forestry	26
6.10 Fishing.....	26
6.11 Body and personal	26
6.12 Healthcare	26
6.13 Vehicles.....	26
6.14 Smart Cities	26
7 Use Case Scenarios	27
7.1 IoT Network Security (Use Case number 1 in Table 1)	27
7.1.1 Scope and Objectives of Use Case.....	27
7.1.2 Narrative of Use Case	27
7.1.3 Actors.....	29
7.1.4 Issues: Legal Contracts, Legal Regulations, and Constraints.....	29
7.1.5 Referenced Standards and/or Standardization Committees	29
7.1.6 Relation with Other Known Use Cases.....	30
7.1.7 General Remarks.....	30
7.1.8 Security and Privacy	31
7.1.9 Conformity Aspects and Critical Requirements	31
7.1.10 Interaction between Actors and User Requirements.....	31
7.1.11 Diagram of Use Case.....	31
7.1.12 Data Flow Diagram of Use Case	31
7.2 IoT Security Threat Detection and Management (Use case number 2 in Table 1)	31
7.2.1 Scope and Objectives of Use Case.....	31
7.2.2 Narrative of Use Case	32
7.2.3 Actors.....	33
7.2.4 Issues: Legal Contracts, Legal Regulations, and Constraints.....	33
7.2.5 Referenced Standards and/or Standardization Committees	33

7.2.6	Relation with Other Known Use Cases.....	34
7.2.7	General Remarks.....	34
7.2.8	Security and Privacy	34
7.2.9	Conformity Aspects and Critical Requirements	34
7.2.10	Interaction between Actors and User Requirements	34
7.2.11	Diagram of Use Case.....	35
7.2.12	Data Flow Diagram of Use Case	35
7.3	Remote Management of Large Equipment in a Plant (Use case number 3 in Table 1)	36
7.3.1	Scope and Objectives of Use Case	36
7.3.2	Narrative of Use Case	36
7.3.3	Actors	37
7.3.4	Issues: Legal Contracts, Legal Regulations, and Constraints	37
7.3.5	Referenced Standards and/or Standardization Committees	38
7.3.6	Relation with Other Known Use Cases.....	38
7.3.7	General Remarks.....	38
7.3.8	Security and Privacy	38
7.3.9	Conformity Aspects and Critical Requirements	38
7.3.10	Interaction between Actors and User Requirements	38
7.3.11	Diagram of Use Case.....	39
7.3.12	Data Flow Diagram of Use Case	39
7.4	Automated ICC Profile Discovery (Use case number 4 in Table 1)	39
7.4.1	Scope and Objectives of Use Case	39
7.4.2	Narrative of Use Case	39
7.4.3	Actors	40
7.4.4	Issues: Legal Contracts, Legal Regulations, and Constraints	41
7.4.5	Referenced Standards and/or Standardization Committees	41
7.4.6	Relation with Other Known Use Cases.....	41
7.4.7	General Remarks.....	41
7.4.8	Security and Privacy	41
7.4.9	Conformity Aspects and Critical Requirements	41
7.4.10	Interaction between Actors and User Requirements	42
7.4.11	Diagram of Use Case.....	42
7.4.12	Data Flow Diagram of Use Case	43
7.5	Tracking of Farm Products (Use case number 5 in Table 1)	43
7.5.1	Scope and Objectives of Use Case	43
7.5.2	Narrative of Use Case	43
7.5.3	Actors	44
7.5.4	Issues: Legal Contracts, Legal Regulations, Constraints.....	45
7.5.5	Referenced Standards and/or Standardization Committees	45
7.5.6	Relation with Other Known Use Cases.....	45
7.5.7	General Remarks.....	45
7.5.8	Security and Privacy	46
7.5.9	Conformity Aspects and Critical Requirements	46
7.5.10	Interaction between Actors and User Requirements	46
7.5.11	Diagram of Use Case.....	47
7.5.12	Data Flow Diagram of Use Case	48
7.6	Warehouse Goods Monitoring (Use case number 6 in Table 1)	48
7.6.1	Scope and Objectives of Use Case	48

7.6.2	Narrative of Use Case	48
7.6.3	Actors	49
7.6.4	Issues: Legal Contracts, Legal Regulations, Constraints	51
7.6.5	Referenced Standards and/or Standardization Committees	51
7.6.6	Relation with Other Known Use Cases	51
7.6.7	General Remarks	52
7.6.8	Security and Privacy	52
7.6.9	Conformity Aspects and Critical Requirements	52
7.6.10	Interaction between Actors and User Requirements	52
7.6.11	Diagram of Use Case	52
7.6.12	Data Flow Diagram of Use Case	52
7.7	Cooperation between Factories and Remote Applications (Use case number 7 in Table 1)	53
7.7.1	Scope and Objectives of Use Case	53
7.7.2	Narrative of Use Case	53
7.7.3	Actors	55
7.7.4	Issues: Legal Contracts, Legal Regulations, Constraints	56
7.7.5	Referenced Standards and/or Standardization Committees	56
7.7.6	Relation with Other Known Use Cases	56
7.7.7	General Remarks	56
7.7.8	Security and Privacy	56
7.7.9	Conformity aspects and Critical Requirements	56
7.7.10	Interaction between Actors and User Requirements	56
7.7.11	Diagram of Use Case	57
7.7.12	Data Flow Diagram of Use Case	57
7.8	Searching System for People with Cognitive Impairment (Use case number 8 in Table 1)	58
7.8.1	Scope and Objectives of Use Case	58
7.8.2	Narrative of Use Case	58
7.8.3	Actors	58
7.8.4	Issues: Legal Contracts, Legal Regulations, Constraints	59
7.8.5	Referenced Standards and/or Standardization Committees	59
7.8.6	Relation with Other Known Use Cases	59
7.8.7	General Remarks	59
7.8.8	Security and Privacy	59
7.8.9	Conformity aspects and Critical Requirements	59
7.8.10	Interaction between Actors and User Requirements	59
7.8.11	Diagram of Use Case	60
7.8.12	Data Flow Diagram of Use Case	60
7.9	Sleep Monitoring System (Use case number 9 in Table 1)	60
7.9.1	Scope and Objectives of Use Case	60
7.9.2	Narrative of Use Case	60
7.9.3	Actors	61
7.9.4	Issues: Legal Contracts, Legal Regulations, Constraints	61
7.9.5	Referenced Standards and/or Standardization Committees	62
7.9.6	Relation with Other Known Use Cases	62
7.9.7	General Remarks	62
7.9.8	Security and Privacy	62
7.9.9	Conformity Aspects and Critical Requirements	62

7.9.10	Interaction between Actors and User Requirements	62
7.9.11	Diagram of Use Case	62
7.9.12	Data Flow Diagram of Use Case	62
7.10	Smart Glasses (Use case number 10 in Table 1)	62
7.10.1	Scope and Objectives of the Use case	62
7.10.2	Narrative of Use Case	63
7.10.3	Actors	63
7.10.4	Issues: Legal Contracts, Legal Regulations, Constraints	63
7.10.5	Referenced Standards and/or Standardization Committees	64
7.10.6	Relation with Other Known Use Cases	64
7.10.7	General Remarks	64
7.10.8	Security and Privacy	64
7.10.9	Conformity Aspects and Critical requirements	64
7.10.10	Interaction between Actors and User Requirements	64
7.10.11	Diagram of Use Case	65
7.10.12	Data Flow Diagram of Use Case	66
7.11	IoT Endpoint (Sensors and Actuators) Monitoring Systems (Use case number 11 in Table 1)	66
7.11.1	Scope and Objectives of Use Case	66
7.11.2	Narrative of Use Case	66
7.11.3	Actors	67
7.11.4	Issues: Legal Contracts, Legal Regulations, Constraints	68
7.11.5	Referenced Standards and/or Standardization Committees	68
7.11.6	Relation with Other Known Use Cases	68
7.11.7	General Remarks	68
7.11.8	Security and Privacy	68
7.11.9	Conformity aspects and Critical Requirements	69
7.11.10	Interaction between Actors and User Requirements	69
7.11.11	Diagram of Use Case	69
7.11.12	Data Flow Diagram of Use Case	69
7.12	Intelligent Assistive Parking in Urban Areas (Use case number 12 in Table 1)	70
7.12.1	Scope and Objectives of Use Case	70
7.12.2	Narrative of Use Case	70
7.12.3	Actors	71
7.12.4	Issues: Legal Contracts, Legal Regulations, Constraints	72
7.12.5	Referenced Standards and/or Standardization Committees	73
7.12.6	Relation with Other Known Use Cases	73
7.12.7	General Remarks	73
7.12.8	Security and Privacy	74
7.12.9	Conformity Aspects and Critical Requirements	74
7.12.10	Interaction between Actors and User Requirements	74
7.12.11	Diagram of Use Case	75
7.12.12	Data Flow Diagram of Use Case	78
7.13	Integrated Smart Pump System (Use case number 13 in Table 1)	79
7.13.1	Scope and Objectives	79
7.13.2	Narrative of Use Case	79
7.13.3	Actors	81
7.13.4	Issues: Legal Contracts, Legal Regulations, Constraints	81

7.13.5	Referenced Standards and/or Standardization Committees	81
7.13.6	Relation with Other Use Cases	82
7.13.7	General remarks.....	82
7.13.8	Security and Privacy	83
7.13.9	Conformity Aspects and Critical Requirements	83
7.13.10	Interaction between Actors and User Requirements.....	83
7.13.11	Diagram of Use Case.....	83
7.13.12	Data Flow Diagram of Use Case	84
7.14	Remote Health Monitoring: Example of an AAL Use Case Relevant to IoT (Use case number 14 in Table 1)	84
7.14.1	Scope and Objectives of Use Case	84
7.14.2	Narrative of Use Case	84
7.14.3	Actors	84
7.14.4	Issues: Legal Contracts, Legal Regulations, Constraints.....	85
7.14.5	Referenced Standards and/or Standardization Committees	85
7.14.6	Relation with Other Known Use Cases.....	86
7.14.7	General Remarks.....	86
7.14.8	Security and Privacy	86
7.14.9	Conformity Aspects and Critical Requirements	87
7.14.10	Interaction between stakeholders/devices/services/system including user requirements.....	87
7.14.11	Diagram of Use Case.....	88
7.14.12	Data Flow Diagram of Use Case	88
7.15	Connected Car Analytics (Use case number 15 in Table 1)	88
7.15.1	Scope and Objectives of Use Case	88
7.15.2	Narrative of Use Case	89
7.15.3	Actors	90
7.15.4	Issues: Legal Contracts, Legal Regulations, Constraints.....	91
7.15.5	Referenced Standards and/or Standardization Committees	91
7.15.6	Relation with Other Known Use Cases.....	92
7.15.7	General Remarks.....	92
7.15.8	Security and Privacy	92
7.15.9	Conformity Aspects and Critical Requirements	92
7.15.10	Interaction between Actors and User Requirements.....	92
7.15.11	Diagram of Use Case.....	93
7.15.12	Data Flow Diagram of Use Case	93
7.16	Real Time Motor Monitor (Use case number 16 in Table 1)	93
7.16.1	Scope and Objectives of Use Case	93
7.16.2	Narrative of Use Case	93
7.16.3	Actors	94
7.16.4	Issues: Legal Contracts, Legal Regulations, Constraints.....	95
7.16.5	Referenced Standards and/or Standardization Committees	95
7.16.6	Relation with Other Known Use Cases.....	95
7.16.7	General Remarks.....	96
7.16.8	Security and Privacy	96
7.16.9	Conformity aspects and Critical Requirements	96
7.16.10	Interaction between Actors and User Requirements.....	96
7.16.11	Diagram of Use Case.....	96
7.16.12	Data Flow Diagram of Use Case	96

7.17	Smart Home Appliances (Use case number 17 in Table 1)	96
7.17.1	Scope and Objectives of Use Case	96
7.17.2	Narrative of Use Case	97
7.17.3	Actors	98
7.17.4	Issues: Legal Contracts, Legal Regulations, Constraints	99
7.17.5	Referenced Standards and/or Standardization Committees	99
7.17.6	Relation with Other Known Use Cases	99
7.17.7	General Remarks	99
7.17.8	Security and Privacy	99
7.17.9	Conformity aspects and Critical Requirements	99
7.17.10	Interaction between Actors and User Requirements	99
7.17.11	Diagram of Use Case	100
7.17.12	Data Flow Diagram of Use Case	100
7.18	Smart Home Insurance (Use case number 18 in Table 1)	100
7.18.1	Scope and Objectives of Use Case	100
7.18.2	Narrative of Use Case	100
7.18.3	Actors	102
7.18.4	Issues: Legal Contracts, Legal Regulations, Constraints	103
7.18.5	Referenced Standards and/or Standardization Committees	103
7.18.6	Relation with Other Known Use Cases	103
7.18.7	General Remarks	103
7.18.8	Security and Privacy	103
7.18.9	Conformity Aspects and Critical Requirements	103
7.18.10	Interaction between Actors and User Requirements	103
7.18.11	Diagram of Use Case	104
7.18.12	Data Flow Diagram of Use Case	104
7.19	Machine Leasing (Use case number 19 in Table 1)	104
7.19.1	Scope and Objectives of Use Case	104
7.19.2	Narrative of Use Case	104
7.19.3	Actors	106
7.19.4	Issues: Legal Contracts, Legal Regulations, Constraints	107
7.19.5	Referenced Standards and/or Standardization Committees	107
7.19.6	Relation with Other Known Use Cases	107
7.19.7	General Remarks	107
7.19.8	Security and Privacy	107
7.19.9	Conformity aspects and Critical Requirements	107
7.19.10	Interaction between Actors and User Requirements	107
7.19.11	Diagram of Use Case	108
7.19.12	Data Flow Diagram of Use Case	108
7.20	IoT-based Energy Management System for Industrial Facilities (Use case number 20 in Table 1)	108
7.20.1	Scope and Objectives of Use Case	108
7.20.2	Narrative of Use Case	108
7.20.3	Actors	109
7.20.4	Issues: Legal Contracts, Legal Regulations, Constraints	110
7.20.5	Referenced Standards and/or Standardization Committees	110
7.20.6	Relation with Other Known Use Cases	111
7.20.7	General Remarks	111
7.20.8	Security and Privacy	111

7.20.9	Conformity Aspects and Critical Requirements	111
7.20.10	Interaction between Actors and User Requirements	111
7.20.11	Diagram of Use Case	111
7.20.12	Data Flow Diagram of Use Case	113
7.21	Water Plant Management (Use case number 21 in Table 1)	113
7.21.1	Scope and Objectives of Use Case	113
7.21.2	Narrative of Use Case	113
7.21.3	Actors	114
7.21.4	Issues: Legal Contracts, Legal Regulations, Constraints	116
7.21.5	Referenced Standards and/or Standardization Committees	116
7.21.6	Relation with Other Known Use Cases	116
7.21.7	General Remarks	116
7.21.8	Security and Privacy	117
7.21.9	Conformity Aspects and Critical Requirements	117
7.21.10	Interaction between Actors and User Requirements	117
7.21.11	Diagram of Use Case	117
7.21.12	Data Flow Diagram of Use Case	118
7.22	Smart Home Application (Use case number 22 in Table 1)	118
7.22.1	Scope and Objectives of Use Case	118
7.22.2	Narrative of Use Case	119
7.22.3	Actors	120
7.22.4	Issues: Legal Contracts, Legal Regulations, Constraints	121
7.22.5	Referenced Standards and/or Standardization Committees	121
7.22.6	Relation with Other Known Use Cases	122
7.22.7	General Remarks	122
7.22.8	Security and Privacy	122
7.22.9	Conformity Aspects and Critical Requirements	122
7.22.10	Interaction between Actors and User Requirements	122
7.22.11	Diagram of Use Case	123
7.22.12	Data Flow Diagram of Use Case	123
7.23	Field Gateway Bridging IoT to Legacy Devices in Factories and Plants (Use case number 23 in Table 1)	123
7.23.1	Scope and Objectives of Use Case	123
7.23.2	Narrative of Use Case	123
7.23.3	Actors	124
7.23.4	Issues: Legal Contracts, Legal Regulations, Constraints	124
7.23.5	Referenced Standards and/or Standardization Committees	124
7.23.6	Relation with Other Known Use Cases	124
7.23.7	General Remarks	124
7.23.8	Security and Privacy	125
7.23.9	Conformity Aspects and Critical Requirements	125
7.23.10	Interaction between Actors and User Requirements	125
7.23.11	Diagram of Use Case	127
7.23.12	Data Flow Diagram of Use Case	127
7.24	Production Monitoring of Textile Equipment (Use case number 24 in Table 1)	128
7.24.1	Scope and Objectives of Use Case	128
7.24.2	Narrative of Use Case	128
7.24.3	Actors	129
7.24.4	Issues: Legal Contracts, Legal Regulations, Constraints	129

7.24.5	Referenced Standards and/or Standardization Committees	130
7.24.6	Relation with Other Known Use Cases.....	130
7.24.7	General Remarks.....	130
7.24.8	Security and Privacy	131
7.24.9	Conformity aspects and Critical Requirements	131
7.24.10	Interaction between Actors and User Requirements	131
7.24.11	Diagram of Use Case.....	134
7.24.12	Data Flow Diagram of Use Case	134
7.25	Remote Management of Agricultural Greenhouses (Use case number 25 in Table 1)	134
7.25.1	Scope and Objectives of Use Case	134
7.25.2	Narrative of Use Case	134
7.25.3	Actors	138
7.25.4	Issues: Legal Contracts, Legal Regulations, Constraints.....	138
7.25.5	Referenced Standards and/or Standardization Committees	138
7.25.6	Relation with Other Known Use Cases.....	138
7.25.7	General Remarks.....	138
7.25.8	Security and Privacy	139
7.25.9	Conformity aspects and Critical Requirements	139
7.25.10	Interaction between Actors and User Requirements	139
7.25.11	Diagram of Use Case.....	143
7.25.12	Data Flow Diagram of Use Case	143
Annex A (informative)	Actors identified in Use Cases	144
A.1	IoT devices:	144
A.2	IoT gateway	144
A.3	Communications networks:	145
A.4	Applications:	145
A.5	Systems implementing services across IoT networks	145
A.6	Databases	146
A.7	Users	146
Annex B (informative)	Interaction between Actors and IoT entities	147
Bibliography		149
Figure 1	– Overview of IoT Security Use cases in Telco environment.....	27
Figure 2	– Traditional LTE Network Congestion Management	28
Figure 3	– SDN based congestion management at the gateways by offloading to Wi-Fi	28
Figure 4	– SDN based congestion management in the LTE Access Network	29
Figure 5	– IoT Basic Network	30
Figure 6	– IoT Security with Big Data Analytics in SDN/NFV clouds	35
Figure 7	– IoT Data Analytics-based Security Intelligence	35
Figure 8	– SDN/NFV-based Security Policy Management.....	35
Figure 9	– Remote Management of Large Equipment in a Plant	39
Figure 10	– Automated ICC Profile Discovery	42
Figure 11	– Data Flow of Automated ICC Profile Discovery	43
Figure 12	– Tracking of Farm Products	47
Figure 13	– Data Flow of Tracking of Farm Products.....	48
Figure 14	– IoT Applications for Monitoring the Goods in the Warehouse.....	49

Figure 15 – Data Flow of Warehouse Goods Monitoring from architectural viewpoint	53
Figure 16 – Cooperation between Factories and Remote Applications	57
Figure 17 – Searching System for People with Cognitive Impairment	60
Figure 18 – Sleep Monitoring Systems	60
Figure 19 – Smart Glasses	65
Figure 20 – Data Flow of Smart Glasses	66
Figure 21 – Basic Endpoint/sensor components	67
Figure 22 – IoT Endpoint Monitoring Systems	69
Figure 23 – Car Park Scenario	75
Figure 24 – Interactions in Smart Parking Scenario	76
Figure 25 – Camera based detection of occupancy	76
Figure 26 – Camera based identification of traffic load at key points in the infrastructure	77
Figure 27 – Smart parking is an integrated part of smart cities	77
Figure 28 – Ground-based sensor detecting proximity, temperature and humidity	77
Figure 29 – Sensor communicates through mesh-technology with repeaters mounted on roadside installation	78
Figure 30 – Data Flow of Smart Parking	78
Figure 31 – Data Flow of Integrated Smart Pump System	84
Figure 32 – Gateway Security Architectural Diagram	87
Figure 33 – Fall detection Use Case	88
Figure 34 – Connected Car Analytics Use Case Diagram	93
Figure 35 – Real Time Motor Monitor Use Case Diagram	96
Figure 36 – Smart Home Appliance Use Case Diagram	100
Figure 37 – Smart Home Insurance Use Case Diagram	104
Figure 38 – IoT system architecture overview of machine leasing system	105
Figure 39 – IoT Application for Cleaning Machine Leasing	108
Figure 40 – Structure of IoT-Based Energy Management System with FSGIM	112
Figure 41 – Monitoring and Control System in Water Plant project in Shanghai	117
Figure 42 – System Architecture of Smart Water Plant Monitoring System	118
Figure 43 – Smart Home Systems	120
Figure 44 – Actors in Smart Home Systems	123
Figure 45 – Field Gateway in IoT RA System View	127
Figure 46 – Interface of Textile Equipment Production Monitoring System	128
Figure 47 – Production Monitoring of Textile Equipment	134
Figure 48 – Greenhouse Monitoring	135
Figure 49 – Greenhouse layout diagram	136
Figure 50 – Agricultural Greenhouse Management Platform	137
Figure 51 – Greenhouse Monitoring System Display Screen	137
Figure 52 – Agricultural Greenhouse Monitoring Use Case Diagram	143
Table 1 – Summary of Use Case Scenarios	19
Table 2 – Actors for IoT Network Security	29

Table 3 – Referenced Standards and/or Standardization Committees for IoT Network Security	30
Table 4 – Common terms and definitions of NFV/SDN	31
Table 5 – Actors for IoT Security Threat Detection and Management	33
Table 6 – Referenced Standards and/or Standardization Committees for IoT Security Threat Detection and Management	34
Table 7 – Scenario conditions for Remote Management of Large Equipment in a Plant	37
Table 8 – Actors for Remote Management of Large Equipment in a Plant	37
Table 9 – Actors for Automated ICC Profile Discovery	40
Table 10 – Referenced Standards and/or Standardization Committees for Automated ICC Profile Discovery	41
Table 11 – Scenario conditions for Tracking of Farm Products	44
Table 12 – Actors for Tracking of Farm Products	44
Table 13 – Interaction for Tracking of Farm Products	46
Table 14 – Actors for IoT Application for Warehouse Goods Monitoring	49
Table 15 – Scenario conditions for Cooperation between Factories and Remote Applications	54
Table 16 – Specific steps in Prioritized Transmission Scenario	55
Table 17 – Actors for Cooperation between Factories and Remote Applications	56
Table 18 – Interaction for Cooperation between Factories and Remote Applications	57
Table 19 – Actors for Searching System for People with Cognitive Impairment	58
Table 20 – Issues for Searching System for People with Cognitive Impairment	59
Table 21 – Referenced Standards and/or Standardization Committees for Searching System for People with Cognitive Impairment	59
Table 22 – Actors for Sleep Monitoring System	61
Table 23 – Actors for Smart Glasses	63
Table 24 – Referenced Standards and/or Standardization Committees for Smart Glasses	64
Table 25 – Relation with Other Known Use Cases for Smart Glasses	64
Table 26 – Actors for IoT Endpoint Monitoring Systems	67
Table 27 – Referenced Standards and/or Standardization Committees for IoT Endpoint Monitoring Systems	68
Table 28 – Actors for Intelligent Assistive Parking	72
Table 29 – Issues for Intelligent Assistive Parking	73
Table 30 – Referenced Standards and/or Standardization Committees for Intelligent Assistive Parking	73
Table 31 – Scenario conditions for Integrated Smart Pump System	79
Table 32 – Scenarios for Integrated Smart Pump System	80
Table 33 – Information exchanged for Integrated Smart Pump System	81
Table 34 – Actors for Integrated Smart Pump System	81
Table 35 – Referenced Standards and/or Standardization Committees for Integrated Smart Pump System	82
Table 36 – KPI for Integrated Smart Pump System	82
Table 37 – Use case conditions for Integrated Smart Pump System	82
Table 38 – Common terms and definitions for Integrated Smart Pump System	83
Table 39 – Actors for Remote Health Monitoring	85

Table 40 – Referenced Standards and/or Standardization Committees for Remote Health Monitoring.....	85
Table 41 – Relation with Other Known Use Cases for Remote Health Monitoring	86
Table 42 – Basic information for Connected Car Analytics	90
Table 43 – Actors for Connected Car Analytics	91
Table 44 – Referenced Standards and/or Standardization Committees for Connected Car Analytics	92
Table 45 – Basic information for Real Time Motor Monitor	94
Table 46 – Actors for Real Time Motor Monitor	95
Table 47 – Referenced Standards and/or Standardization Committees for Real Time Motor Monitor	95
Table 48 – Basic information for Smart Home Appliances	98
Table 49 – Actors for Smart Home Appliances	98
Table 50 – Referenced Standards and/or Standardization Committees for Smart Home Appliances	99
Table 51 – Basic information for Smart Home Insurance	102
Table 52 – Actors for Smart Home Insurance	102
Table 53 – Actors for Machine Leasing	106
Table 54 – Actors for IoT-based Energy Management System for Industrial Facilities	110
Table 55 – Actors for Water Plant Management	115
Table 56 – Actors for Smart Home Application	120
Table 57 – Referenced Standards and/or Standardization Committees for Smart Home Application	122
Table 58 – Actors for Field Gateway Bridging IoT to Legacy Devices in Factories and Plants	124
Table 59 – General remarks for Field Gateway Bridging IoT to Legacy Devices in Factories and Plants	125
Table 60 – Scenario conditions for Field Gateway Bridging IoT to Legacy Devices in Factories and Plants	125
Table 61 – Steps of scenario for Field Gateway Bridging IoT to Legacy Devices in Factories and Plants	126
Table 62 – Information exchanged for Field Gateway Bridging IoT to Legacy Devices in Factories and Plants	127
Table 63 – Actors for Production Monitoring of Textile Equipment.....	129
Table 64 – KPI for Production Monitoring of Textile Equipment	130
Table 65 – Use case conditions for Production Monitoring of Textile Equipment	130
Table 66 – Scenario conditions for Production Monitoring of Textile Equipment	131
Table 67 – Steps of scenarios for Production Monitoring of Textile Equipment	132
Table 68 – Information exchanged for Production Monitoring of Textile Equipment	133
Table 69 – Actors for Remote Management of Agricultural Greenhouses	138
Table 70 – KPI for Remote Management of Agricultural Greenhouses	138
Table 71 – Use case conditions for Remote Management of Agricultural Greenhouses	139
Table 72 – Scenario conditions for Remote Management of Agricultural Greenhouses.....	140
Table 73 – Steps of scenarios for Remote Management of Agricultural Greenhouses	141
Table 74 – Information exchanged for Remote Management of Agricultural Greenhouses	142

INFORMATION TECHNOLOGY – INTERNET OF THINGS (IOT) – IOT USE CASES

FOREWORD

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The main task of the joint technical committee is to prepare International Standards. However, the joint technical committee may propose the publication of a Technical Report when it has collected data of a different kind from that which is normally published as an International Standard, for example "state of the art".

ISO/IEC TR 22417, which is a Technical Report, was prepared by subcommittee 41: Internet of Things and related technologies, of ISO/IEC joint technical committee 1: Information technology.

This Technical Report has been approved by vote of the member bodies, and the voting results may be obtained from the address given on the second title page.

This publication has been drafted in accordance with the ISO/IEC Directives, Part 2.

INTRODUCTION

This document captures the results of a use case input process that began with the call for contributions of IoT (Internet of Things) use cases in 2015-05. The current document reflects contributions and discussions by ISO/IEC JTC 1 experts and liaison members, JTC 1 national mirror committees, and user organizations. This document also contains material gathered from reports, IoT research projects and group output from the JTC 1 working group on the Internet of Things meetings in September 2015 (Ottawa), January 2016 (Shanghai) and May 2016 (Berlin).

In total 25 IoT use cases were submitted by the end of July 2016. To start the project, the working group members were requested to submit use cases using the provided template. The use case submissions consisted of the title of the use case, a description and the origin of the use case. Contributors did not always provide information for all the fields of the template and did not necessarily revise their input when a modified use case template was introduced.

The use case template helped to group and categorize the use cases according to the identified IoT requirements and experience of users. Understanding the application of IoT systems made it easier to identify categories and highlight use case commonalities. Where multiple use cases fall in the same category and had overlapping items, they were consolidated into one section or extended use case. All selected use cases have real-world validity. Gaps were filled by adding extra use cases and future developments were also considered. Functional requirements were extracted from the use cases and have assisted in the development of the IoT Reference Architecture. There is a natural mapping from the user experience based use cases to the clustered technical use cases, where specific technical and functional requirements are expressed. Collecting the use cases allowed the working group to assess the general applicability of the IoT reference architecture in ISO/IEC 30141 to current IoT applications.

Experts from the following national committees, liaison organizations and research projects contributed use cases on IoT: Canada, China, Japan, UK, JTC 1/SC 27, JTC 1/SC 29, ISO/TC 184, and the Vicinity Project.

Technological advances have enormous potential to make the society more efficient and digitally inclusive and IoT implementations are demonstrating convergence of information and communications technology and their widespread application.

The target audience for this document includes:

- IoT service users who can understand how their IoT requirements are considered by an IoT service provider;
- IoT service providers who can learn about users IoT needs, and can also learn how to operate active assisted living systems;
- IoT application developers who can develop IoT applications according to the needs of the IoT service users;
- controllable equipment and ICT device manufacturers who want to know what the IoT interface requirements are;
- administrations and government authorities that have to act as IoT service users and IoT regulators.

INFORMATION TECHNOLOGY – INTERNET OF THINGS (IOT) – IOT USE CASES

1 Scope

This document identifies IoT scenarios and use cases based on real-world applications and requirements. This document comprises 25 use cases for Internet of Things submitted to the ISO/IEC JTC 1 working group on the Internet of Things between June 2015 and July 2016. Use cases are a well-known tool for expressing requirements at a high level and demonstrating their real-life relevance. The use cases provide a practical context for considerations on interoperability and standards based on user experience. Use cases clarify where existing standards can be applied and highlight where standardization work is needed.

An objective of this document is to assist in the identification of potential areas for standardization in the IoT environment to ensure ease of operation and interoperability.

2 Normative references

There are no normative references in this document.

3 Terms and definitions

For the purposes of this document, the following terms and definitions apply.

ISO and IEC maintain terminological databases for use in standardization at the following addresses:

- ISO Online browsing platform: available at <http://www.iso.org/obp>
- IEC Electropedia: available at <http://www.electropedia.org/>

3.1

actor

entity that communicates and interacts

Note 1 to entry: These actors can include IoT devices, actuators, sensors, users, software applications, systems, databases.

3.2

use case

specification of a sequence of actions, including variants, that a system (or other entity) can perform, interacting with actors of the system

[SOURCE: ISO 14813-5:2010, B.1.160]

3.3

IoT use case

description of a hypothetically possible situation where IoT concepts, products and services may be specified as a set of actions associated with actors in an IoT system, which yields an observable result that is, typically, of value for one or more actors or other stakeholders of the system

Note 1 to entry: The aim is to pictorially describe a field of problems in a way that the artificial situation makes IoT approaches to solutions evident in their temporal, spatial as well as technical dimension.