

Information technology - Security techniques - Code of practice for information security controls based on ISO/IEC 27002 for cloud services (ISO/IEC 27017:2015)

## EESTI STANDARDI EESSÕNA

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English version

Information technology - Security techniques - Code of practice for information security controls based on ISO/IEC 27002 for cloud services (ISO/IEC 27017:2015)

Technologies de l'information - Techniques de sécurité - Code de pratique pour les contrôles de sécurité de l'information fondés sur l'ISO/IEC 27002 pour les services du nuage (ISO/IEC 27017:2015)

Informationstechnik - Sicherheitsverfahren - Anwendungsleitfaden für Informationssicherheitsmaßnahmen basierend auf ISO/IEC 27002 für Cloud Dienste (ISO/IEC 27017:2015)

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## European foreword

The text of ISO/IEC 27017:2015 has been prepared by Technical Committee ISO/IEC JTC 1 "Information technology" of the International Organization for Standardization (ISO) and has been taken over as EN ISO/IEC 27017:2021 by Technical Committee CEN/CLC/JTC 13 "Cybersecurity and Data Protection" the secretariat of which is held by DIN.

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## FOREWORD

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## **Introduction**

The guidelines contained within this Recommendation | International Standard are in addition to and complement the guidelines given in ISO/IEC 27002.

Specifically, this Recommendation | International Standard provides guidelines supporting the implementation of information security controls for cloud service customers and cloud service providers. Some guidelines are for cloud service customers who implement the controls, and others are for cloud service providers to support the implementation of those controls. The selection of appropriate information security controls and the application of the implementation guidance provided, will depend on a risk assessment and any legal, contractual, regulatory or other cloud-sector specific information security requirements.

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**INTERNATIONAL STANDARD  
ITU-T RECOMMENDATION**

**Information technology – Security techniques – Code of practice for information security controls based on ISO/IEC 27002 for cloud services**

## 1 Scope

This Recommendation | International Standard gives guidelines for information security controls applicable to the provision and use of cloud services by providing:

- additional implementation guidance for relevant controls specified in ISO/IEC 27002;
- additional controls with implementation guidance that specifically relate to cloud services.

This Recommendation | International Standard provides controls and implementation guidance for both cloud service providers and cloud service customers.

## 2 Normative references

The following Recommendations and International Standards contain provisions which, through reference in this text, constitute provisions of this Recommendation | International Standard. At the time of publication, the editions indicated were valid. All Recommendations and Standards are subject to revision, and parties to agreements based on this Recommendation | International Standard are encouraged to investigate the possibility of applying the most recent edition of the Recommendations and Standards listed below. Members of IEC and ISO maintain registers of currently valid International Standards. The Telecommunication Standardization Bureau of the ITU maintains a list of currently valid ITU-T Recommendations.

### 2.1 Identical Recommendations | International Standards

- Recommendation ITU-T Y.3500 (in force) | ISO/IEC 17788: (in force), *Information technology – Cloud computing – Overview and vocabulary*.
- Recommendation ITU-T Y.3502 (in force) | ISO/IEC 17789: (in force), *Information technology – Cloud computing – Reference architecture*.

### 2.2 Additional References

- ISO/IEC 27000: (in force), *Information technology – Security techniques – Information security management systems – Overview and vocabulary*.
- ISO/IEC 27002:2013, *Information technology – Security techniques – Code of practice for information security controls*.

## 3 Definitions and abbreviations

### 3.1 Terms defined elsewhere

For the purposes of this Recommendation | International Standard, the terms and definitions given in ISO/IEC 27000, Rec. ITU-T Y.3500 | ISO/IEC 17788, Rec. ITU-T Y.3502 | ISO/IEC 17789 and the following definitions apply:

**3.1.1** The following term is defined in ISO 19440:

- **capability**: Quality of being able to perform a given activity.

**3.1.2** The following terms are defined in ISO/IEC 27040:

- **data breach**: Compromise of security that leads to the accidental or unlawful destruction, loss, alteration, unauthorized disclosure of, or access to protected data transmitted, stored, or otherwise processed.
- **secure multi-tenancy**: Type of multi-tenancy that employs security controls to explicitly guard against data breaches and provides validation of these controls for proper governance.

NOTE 1 – Secure multi-tenancy exists when the risk profile of an individual tenant is no greater than it would be in a dedicated, single-tenant environment.

NOTE 2 – In very secure environments, even the identity of the tenants is kept secret.