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**Continuous mill flat rolled products —  
Guidelines for improved ordering  
communication**

*Produits plats laminés en continu — Lignes directrices visant à améliorer  
les échanges entre client et fournisseur au moment de la commande d'un  
produit*



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## Foreword

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International Standards are drafted in accordance with the rules given in the ISO/IEC Directives, Part 3.

Draft International Standards adopted by the technical committees are circulated to the member bodies for voting. Publication as an International Standard requires approval by at least 75 % of the member bodies casting a vote.

Attention is drawn to the possibility that some of the elements of this International Standard may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights.

International Standard ISO 15812 was prepared by Technical Committee ISO/TC 17, *Steel*, Subcommittee SC 12, *Continuous mill flat rolled products*.

## Introduction

This International Standard applies to those products defined by the specifications which are the responsibility of ISO TC 17/SC 12. The field of application is limited to the product types, features and options of those specifications. Because of the extensive product customization that is often required for each order, it is important to develop a system for communication of the order requirements before mass production is initiated.

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# Continuous mill flat rolled products — Guidelines for improved ordering communication

## 1 Scope

This International Standard is a guideline intended to assist purchasers of continuous mill flat rolled products in assuring that their steel purchase orders meet the order entry needs of the producing steel mills so that the shipped material successfully satisfies the purchaser's requirements. It is intended to assist purchasers in considering key types of option in order to ensure full definition of the product requirements. The limited number of examples is to assist in ascertaining what type of information is required and cannot include every possible option available.

This International Standard is to be used in support of direct communication with the steel mills' technical and commercial specialists. They are best able to assist purchasers in defining the specifics of each order.

This International Standard does not replace or modify the section in each specification which defines information to be supplied by the purchaser.

## 2 Terms and definitions

For the purposes of this International Standard, the following terms and definitions apply.

### 2.1 Customer identification

#### 2.1.1

**company name**

name to which ownership shall be transferred

#### 2.1.2

**billing address**

address to which the invoice shall be sent

#### 2.1.3

**shipping address**

address to which the steel shall be sent

NOTE Even if the steel is sold FOB the mill or processor, the location of conversation to a part or product should be indicated to the steel mill or processor.

#### 2.1.4

**contact name**

person or persons who can be contacted to receive or supply information

### 2.2 Product description

#### 2.2.1

**base product**

base material being purchased, e.g. hot-rolled, cold-rolled, hot-dipped, galvanized